

City Of New Castle

MSC

Municipal Services Commission

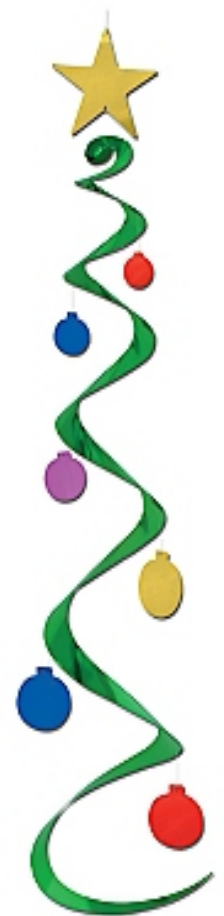


- [Elves Of The Public Works>](#)
- [Message From The Secretary>](#)
- [Calendar Of Events>](#)
- [New Castle Cares Fund>](#)
- [Water>](#)
- [Rate Study>](#)
- [Meet Our Employees>](#)



MEET THE ELVES OF THE PUBLIC WORKS

In New Castle Santa's helpers are the Elves of the Public Works Department who put up all those decorations that charm and amaze us during this time of year. What would the Christmas Holiday be without their hard work assisting the Arasapha Garden Club, the Churches, the New Castle Historical Society, the Visitors Bureau or the Historic New Castle Alliance in transforming the city to another era with natural garlands that delight us and our many visitors. The MSC wants to thank Garret, Brent, Forrest, Keith, Gary, Jim, Robert, Erv and the rest of the Public Works Department for their holiday cheer and tell them what a good job they do. It's these people that make New Castle a better place to live. Thanks!





MESSAGE FROM THE SECRETARY

*To All:
On Behalf Of The
Municipal Services Commission,
We Want To Wish Everyone
A Happy And Joyous
Holiday Season.*

Sincerely,
Chip Patterson
Secretary



*Calendar
Of Events*

*Friday, December 23rd
Monday, December 26th
MSC Offices Closed*

*Monday, January 2nd
MSC Offices Closed*

*Monday, January 16th
MSC Offices Closed*

*Monday, February 20th
MSC Offices Closed*

New Castle Cares Fund

It's that time of year when we ask that you support your neighbors who are having difficult financial times. The New Castle Cares Fund works right here in New Castle providing energy assistance to those who have run into a problem paying their water or electric utility bill. While we send you a request at Christmas the need for your support is throughout the year. You can call for or pick up envelopes at the office 216 Chestnut Street year around. Make a difference, be an Angel and keep the lights on for a neighbor.





Water



Buttonwood Water Main Relining



The Buttonwood water main relining project is reaching an end. The MSC is pleased with the work performed by J. Fletcher Creamer and Son, Inc. in providing uninterrupted service while cleaning and relining the water mains in the community. Examples of water mains with iron spores which caused the discolored water along with cleaned mains and lined mains are shown. This is the first water main relining project the MSC has undertaken using this technology and will consider it for future projects. The MSC wants to thank the residents of Buttonwood for their patience, cooperation, and understanding during this project.





RATE STUDY:

The MSC has hired Utility Financial Solutions to perform a water and electric rate study. The study will help the Commissioners to determine the cost of service of the different classes of customers and formulate rates that will fairly apportion those costs to the proper classification. The study will also look at the proper reserve the Commission should maintain to carry it through an emergency as well as how financial contributions to the city should be apportioned between water and electric expenses. The resulting study will help the Commissioners determine and provide for a long term plan to meet its financial obligations.

Meet Our Employees

Tom Brewster



In this issue we would like to introduce Tom Brewster who works for the MSC as a licensed water operator. Tom came to us via New Castle County where he worked for 7 years. Tom is an accomplished heavy machinery operator who has consistently won or placed in competitions designed to demonstrate an operator's skill. Tom lives in Van Dyke Village with his significant other and his 2 sons and step daughter. He is an avid hunter and fisherman. He represents his fellow employees as their Union Representative in labor negotiations.