

City Of New Castle



MUNICIPAL SERVICES COMMISSION

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Meet Our
Customers

When Spring comes and the flowers start to bloom we have one person in particular we need to thank for her tireless efforts to beautify the city. Kerstin Almquist in 1999, after a trip to her native Sweden, asked why New Castle could not have the same public displays of flowers you find throughout Europe. Then Council President Bill Blest encouraged her to form a Beautification Committee and eleven years later the Beautification Committee oversees 13 public displays and approximately 24 urns. With the support of volunteers, the City, State, the Trustees and the MSC every area of New Castle has been transformed by the Beautification Committee's commitment. This dedication is what makes New Castle a special place to live. The MSC thanks Kerstin Almquist and the 15 members of the Beautification Committee for bringing such beauty into our lives.



ALENDAR

April 2nd,
MSC Office Is Closed

April 4th,
EASTER PARADE

April 30
May Market

May 1st
May Market

May 9th
Mother's Day

May 31st
MSC Office Is Closed



May Market

Arasapha Garden Club's May Market 2010 will be held Friday, April 30th 9:00am-7:00pm and Saturday, May 1st 9:00am-4:00pm, just in time for Mother's Day. There will be outdoor tents offering a beautiful selection of flowers, shrubs and herbs, including prepared containers and baskets. A bake sale, quilt raffle and Miss Kitty's 'My Garden to Your Garden' are also featured. Inside the New Castle Presbyterian Fellowship Hall there will be a White Elephant sale, Books and Jewelry. Local Artisan Vendors will be in the Church courtyard. Dawn's Diner will offer breakfast and lunch items. On Saturday, Master Gardeners, KidsKorner and 'Demonstrations with Herbs' will be featured events. May Market profits benefit the upkeep and replenishment of the Dutch House and Amstel House historic gardens as well as decorating New Castle with beautiful wreaths during the holiday season. "Keep our Gardens' History Growing".



Message From The Secretary

One of the things that I love about New Castle is the generous nature of its citizens. Whether it's giving of their time or their money they support the many activities of the City. On the cover of this quarter's news letter we highlight the activities of the Beautification Committee but it could just as easily be the Lions Club, the Historic Society, the garden clubs, the civic centers, the Goodwill Fire Company, the social clubs. When the MSC asked their customers to help their neighbors who were having difficulties paying their utility bill by donating to the New Castle Cares Fund the response was immediate.

This generous spirit touches many lives and can make such a difference to a family in crisis. The MSC thanks you and asks you to continue contributing to the fund so its work can continue to help families.

Sincerely,

Chip Patterson
Secretary

WATER

We Thought You Should Know



If you have seen the latest edition of National Geographic magazine the whole issue is devoted to the subject of water. Just as people are concerned about Global Warming there are those who are trying to raise the public's awareness of the world's water supply and the threats it is under.

Regulated and Unregulated Sources of Contamination

Every June the MSC publishes it's Consumer Confidence Report and mails it to every residence in the City. The CCR discloses to the public all EPA (Environmental Protection Agency) regulated substances found in your drinking water and their Maximum Contaminate Levels (MCLs). **Currently there is no regulated substance which exceeds the Maximum Contaminant Level in your drinking water.** The regulated substances are both naturally occurring in the environment and those that are man-made.

Teflon© Precursors (PFOA and PFOS)

A customer requested the MSC test for the active chemicals found in Teflon© (PFOA and PFOS). This citizen was concerned about newspaper reports that trace amounts were showing up in the drinking water supplies in New Jersey and Maryland. He felt there was a reasonable expectation we may also be exposed since we share the same aquifer. The Commissioners agreed that the MSC should test for the presence even though the EPA does not regulate these two chemicals.

Test Results

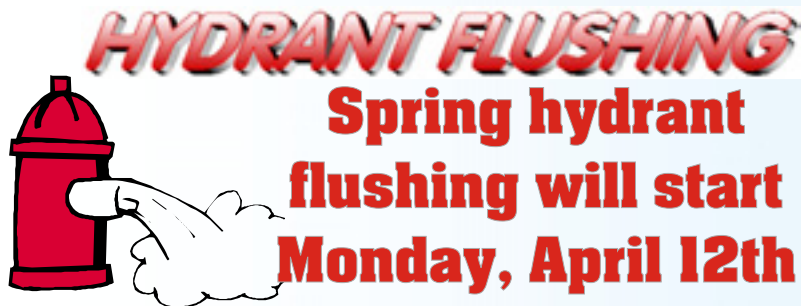
Two sets of test were done and both showed the presence of PFOA and PFOS, the active ingredients in Teflon© in the MSC's source water. The MSC shared this information with the Office of Drinking Water and the State Toxicologist. Since these are not regulated substances the EPA has not set an MCL for its presence. The State suggested that we take samples at the tap to measure its presence in our treated water. The MSC will do this but it felt it should notify its customers about its presence.

Parts Per Billion

Teflon© precursors are measured in parts per billion. One (1) part per billion is the equivalent to a teaspoon of water in an Olympic size pool (660,250 gallons) or a single penny in \$10,000,000. The MSC found at its highest concentration that PFOA was 1/16 of a single penny and PFOS was equal to one penny.

Conclusion

The MSC will do further testing and keep its customers advised about any risk they may be exposed to.



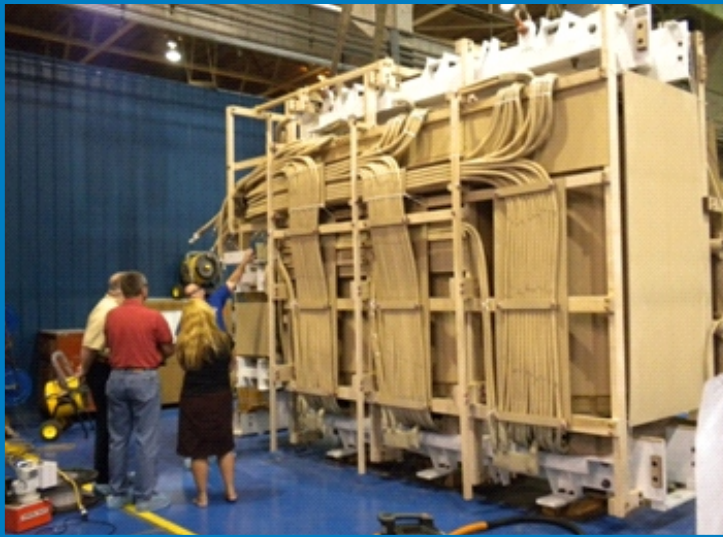
City Of New Castle



MUNICIPAL SERVICES COMMISSION

The MSC is looking for topics and articles of interest to the public. Please e-mail your thoughts to topics@newcastlecity.com

Electric



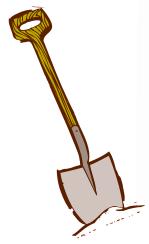
Weather is holding up the construction of the New Substation but it isn't holding up construction of its heart which is the 138,000/12,000KV transformer being built in Pocatello Idaho by Virginia Transformer. Here is a picture of our engineering consultants Norm Baron and Jim Havrilla of Utility Engineers inspecting the core and coils. Delivery of the substation has been pushed back to June or July.



GREEN ENERGY

New Castle through its Joint Action Agency, DEMEC, is entering into a contract for participation in the largest Solar Park on the east coast to be built in Dover, Delaware. The Municipals in Delaware have lead the way in commitments to renewable energy resources located here in Delaware. The Municipals were the first to enter into an agreement with Blue Water Wind for off shore wind energy and now solar. The Dover Solar Park is a 120 acre site which will have the capacity to generate 10MW of AC energy. The MSC is proud of its role in investing in renewable resources.





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DIGGING
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1-800-282-8555



**MSC
EMPLOYEE**



The MSC would like to introduce Scott Blomquist the new Assistant Electric Supervisor. Scott comes to the MSC from a private construction company, Area Utilities from Northeast Maryland. He is 29 with a wife, two children and a world of experience. The MSC has been fortunate to have had strong leadership in its Electric Department and Scott will have some big shoes to fill in the likes of John Moore and Tom Spicer. He will need to learn and adopt the MSC's commitment to maintenance and reliability which keeps the lights in New Castle burning when others fail. If you see Scott around the City say hello and welcome him to New Castle.



With much sorrow
we announce
the Passing of
Mr. George Freebery.
He served as a
Commissioner from
1992 to 2008.

MSC Main Office	323-2330
Utility Building	323-2333
City Office	322-9801
Mayor's Office	322-9802
Chip Patterson, Commission Secretary	323-2332
Pam Patone, Comptroller	221-4513
Tom Spicer, Electric Supervisor	221-4514
Jay Guyer, Water Supervisor	221-4515
Sandy Scott, Customer Accounts	221-4517
Sandy Troupe, Collections	323-2335
MSC Commissioners	
Robert S. Appleby, Commission President	
H. Hickman Rowland, Commissioner	
Daniel F. Knox, Commissioner	