

City Of New Castle



MSC

Municipal Services Commission



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*Happy
Holidays*

Meet Our Customers

Gene Dempsey

In this issue we are featuring Gene Dempsey who is New Castle's number one promoter. Gene owns and operates Lauren Lynch Antiques located at 5 Shaw Alley just behind the library. He has worked and owned businesses in New Castle for twenty years and has lived in the City for the last nine.

President of the Visitors Bureau and a member of the New Castle Alliance he is always looking for ways to promote our City to the public. When “A Day In Old New Castle” cancelled their annual event, Gene, working with others, helped to carry on the tradition thus helping to maintain what some believe to be the oldest open house tour in the country.

This year Gene asked the MSC to electrify the bases of the period street lamps for the Visitor's Bureau and the New Castle Alliance so they can be wrapped in holiday lights from Thanksgiving through Christmas. This addition to the Arasapha Garden Club's decorating the City with natural greens should make “The Spirit of Christmas” celebration even a more festive occasion and a place for holiday tourists to put on their list of places to go.

Its people like Gene that love the City and devote their time and energy which makes New Castle a special place to live.



Message From The Secretary



The cost of renewable energy such as wind or solar on the surface is more expensive than electric produced by coal, gas, oil or nuclear. Many experts feel if you calculate the environmental impact, the health costs, the toxic emissions and the hazardous waste from fossil fuel and nuclear plants and add it to the price of oil, gas, coal or nuclear fuel, wind or solar is a cheaper source of energy

The state is requiring utilities to have a certain portion of their energy portfolios come from renewable sources. New Castle through its Joint Action Agency DEMEC (Delaware Municipal Electric Corporation) is working on a strategy to meet the goals the state has set.



The state is also requiring utilities to implement programs that will result in targeted reductions in consumption by it's users. The Municipalities are expected to develop the programs which meet the same goals that investor owned utilities are mandated to meet by law.

The Delaware Electric Co-op has already introduced a program to educate their customers on the time of day when the cost to produce electric is the most expensive and has a voluntary list of actions the user can take to reduce their consumption as well as the utilities consumption. Their program is called “Beat The Peak”. It provides a device that plugs into an outlet that has three colored lights. When the light is green the cost of energy is low, when it is yellow the cost is rising and when it's red the cost is at it's peak. This voluntary program has already resulted in a substantial savings to its members by avoiding increases they would have to pay in rates.

Since the goals the state has set cannot be guaranteed by voluntary programs, utilities like the MSC must look at reducing consumption by making public buildings more energy efficient, investing in street lighting that uses less energy and implementing programs for its customers which assure the targets are met. Programs for customers would encourage the purchase of energy efficient appliances, especially air conditioning, or allow the MSC to control their air conditioning unit or electric hot water heater so it operates in a manner that reduces usage during high demand periods.

The trend is for the cost of electric to continue to increase but we have the power to control how much it increases by our willingness to conserve.



Sincerely,
Chip Patterson
Secretary

Water

Water System Renovations at the School Lane Treatment Facility, Frenchtown Road Well, and Basin Road Well are nearing completion. The contractors are preparing for a preliminary start up where new equipment and system controls will be tested and certified. Upon MSC acceptance, the new system is scheduled to be placed in service by the end of January 2011.



Calendar Of Events

Friday, December 31st,
MSC Offices
Closed

Saturday, January 1st,
Happy New Year
2011

Monday, January 17th,
MSC Offices
Closed



SUBSTATION

ELECTRIC



The new Dobbinsville electric substation is nearing completion and will shortly be commissioned. A break in and theft of wire in October caused some construction delays. The perpetrators were caught and are headed for trial.



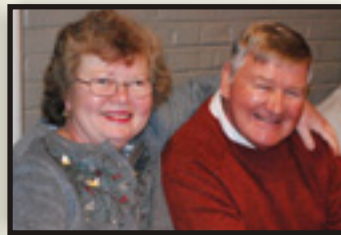
Meet Our Employees

Sandy Scott

In this issue we would like you to meet Sandy Scott. Sandy has worked for the MSC for 35 years starting when she was 19 years old. She has always worked in the Billing Department and has operated any number of billing systems over the years. Sandy and her husband Robert (Scott) raised two daughters Vanessa and Stephanie in Van Dyke Village. She is now the proud “Mom Mom” to her granddaughters Kaylee and Malia.



Sandy is the one who enters all the data in setting up our customer's accounts. She coordinates property settlements and answers billing use or consumption questions. We depend on her efficient and pleasant manner when she is working with our customers. The MSC is fortunate to have Sandy as its employee with the most number of service years yet still a young lady.



With
Warm
Wishes



Enjoy Your Retirement Bill