



In order to minimize the spread of the COVID-19 virus, and to adhere to the Governor's mandate, the public will not be able to physically attend the Municipal Services Commission of the City of New Castle Delaware monthly meetings.

Meetings will be held electronically via Zoom video and audio conferencing.

***How do I join the MSC meeting via Zoom Video Conferencing?***

Please visit:

<https://us02web.zoom.us/j/88951516388?pwd=UXVzT2kzcUQ4NTRQWjh4L09ya0tHZz09> and sign up for a free Zoom account or continue as a guest. Once you have downloaded the app on your smart phone, joined from your web browser or downloaded the Zoom software on your computer you may "Join the meeting".

If you have previously signed up for Zoom, you can enter the following meeting ID and password to "Join the meeting": **Meeting ID: 889 5151 6388 Password: 439529**

***What if I do not have a computer or smart phone; can I still use Zoom?***

No problem, you can participate on the phone by calling 1-646-558-8656 (Long Distance rates may apply) and enter meeting ID 889 5151 6388

***How can I ask questions during the meeting on Zoom?***

Guests to the MSC meeting are provided the opportunity for public comment by the President of the Commission at the beginning of the meeting. You will be asked to provide your name and street address. You will then be invited to address the Commission. During the meeting if you have questions you may click on the "Raise Hand" feature in the meeting. You will then be unmuted and given the opportunity to speak.

***What if I am using a regular phone?***

You may dial \*9 (star 9) and this will notify MSC that you have "raised your hand" to speak.

**The public may also submit questions or concerns to the Secretary of the Commission 24 hours in advance of a monthly meeting at [patonep@newcastlemsc.delaware.gov](mailto:patonep@newcastlemsc.delaware.gov)**