The meeting was called to order at 8:00 a.m. with Mr. Scott Blomquist, Secretary, presiding.

Present:

Daniel F. Knox, Commissioner Mayor Michael J. Quaranta

Scott L. Blomquist, Secretary

Staff in Attendance:

Kendrick Natale, Comptroller

Artie Granger, Manager, Electric Utility Jay Guyer, Manager, Water Utility

Absent:

Dr. Roy J. Sippel, Commissioner, President

Mr. Blomquist convened the meeting at 8:00 a.m. Roll call followed and a quorum to conduct business was declared.

In response to a question from Mr. Knox Mr. Blomquist stated he had not yet reached out to Mr. Barthel regarding the water tanks.

Minutes

A motion was made by Commissioner Knox to approve the Minutes of the July 21, 2022, regular session as presented. The motion was seconded by Mayor Quaranta and unanimously passed.

Agenda

Mr. Blomquist noted that Resolution 2022-5, a Resolution to approve the loan from the Delaware Drinking Water State Revolving fund for the Hewlett Avenue and Janvier Avenue water main replacement, was added to the August meeting Agenda. This Resolution approves MSC to move forward with the application process and the project, which will be fully forgiven. The project will be contracted out. The full application is due on September 16th. After approval it will go through the final application process, an RFP will be developed, it will be put it out to bid, and hopefully the project will begin in summer of 2023. Ten percent of the funds must be used within the first year. Engineering costs are approximately \$200,000 of the \$1.4M loan. Mr. Blomquist noted this project was not on the 5-year Plan because it was #7 on the "wish list"; and because it was the only project that was fully funded it was moved up on the schedule.

Resolution 2022-3 – Resolution approving the adopting of the Financial Policies.

In response to a question from Mayor Quaranta, Mr. Natale stated that he and Mr. Blomquist drafted the Resolution. During discussion Mr. Natale explained that he has been informed that the City does not have an Investment Policy other than their bank accounts are fully collateralized. Mr. Blomquist noted that MSC's financial policies will affect the AMI project and SRF loans. Mayor Quaranta suggested Messrs. Blomquist and Natale have a conversation with Mr. Barthel and Ms. Walls to ensure everything works together.

Resolution 2022-4 – Resolution authorizing management opening an investment account with M&T Bank

Mr. Natale stated that without the Investment Policy MSC will have to hold this Resolution.

Resolution 2022-5 – Resolution to approve a loan from the Delaware Drinking Water state Revolving Fund for the Hewlett and Janvier Water Main Replacement

A motion to adopt Resolution 2022-5 was made by Mayor Quaranta. The motion was seconded by Mr. Knox and unanimously passed.

Comptroller/Treasurer Report - Mr. Natale reporting

(See attached report)

Mr. Natale reported the following as of July 31, 2022:

- Cash on hand: \$3.1M
- Restricted cash on hand: \$825,000.00
- Investment Portfolio: \$1.2M, which is a net gain of \$19,000 (1.6%).
- There were 110 days unrestricted cash on hand at July 31, which is down 10 days from prior month and is a bit less than 10%. Mr. Knox opined 110 days is healthy.
- Check Register Disbursements Mr. Natale noted several disbursements:
 - \$10,000 to Bay Area Overhead, Inc. for the deposit on doors.
 - \$28,000 to Graber Supply, LLC for materials deposit.
 - \$166,000 to City of New Castle for the quarterly allocation.
 - \$33,000 to Tyler Technologies, Inc. for annual support for billing.
- Billing & Customer Service
 - There were 15 cuts in service in the month of July for non-payment.
 - New Castle Cares assisted one household and five customer received assistance from other government agencies and non-profits.

Financial Policies

The final Financial Statements and Comprehensive Financial Report have been distributed to the City and will be sent to the Trustees this week. Mr. Natale reviewed the required auditor communication letter. An RFP for audit services was issued on August 16th covering a 5-year period with three one-year optional extensions. Responses are due September 30th. Invitations were sent to approximately 15 firms and there is an ad in the News Journal.

Insurance Broker RFP & Recommendation

There were three respondents to the insurance broker RFP and they were asked to submit a proposal by September 9th. Mr. Natale believes that both CMP and SIP intend to submit actual proposals.

Electric Department

User charges are unfavorable year to date (\$63,000). July sales decreased by approximately 2.2% from prior year. Consumption was up 166,380 kWh in the large commercial category, but was offset by decreases of 323,000 kWh in all other classifications.

Costs to DEMEC for power supply were \$74,000 less than anticipated. In response to a question from Mayor Quaranta Mr. Natale stated that the average monthly residential rate is approximately \$130. Water is estimated to average approximately \$44 per month.

Water Department

User charges are unfavorable year to date (\$11,000). Consumption for the month was down from the same period last year (66,000 gallons). July consumption is significantly off the 5-year average. In 3 of the last 5 prior years consumption was 1.4M gallons higher than it is in the last 2 years.

Expenses have an unfavorable year to date variance (\$24,000). Much of this is due to the tank maintenance agreement being in one period instead of being spread out.

Electric Department Report - Mr. Granger reporting

(See attached report)

Developer Projects

- <u>90 Lukens Drive</u> There is some infrastructure work that needs to be completed. The escrow schedule has not been done yet.
- <u>Riverbend Subdivision</u> There was damage to some cable and an invoice was set up to have that repaired, which will result in an outage of approximately one day. The contractor decided to switch one of the lots around and when they dug the basement they dug into the electric infrastructure. The cost to repair will be about \$25,000-\$35,000.

Capital Projects

• <u>Van Dyke Village</u> – MSC is doing a restoration on Casimir Court this week. When compete they will restore the sidewalk, concrete and blacktop and move on to New Amstel.

Capital Purchases

- <u>Utility Building</u> The contractor has completed his portion.
- <u>T-10 Utility Truck Replacement</u> The truck was received from Intercom and is now at AUI Power. Mr. Granger expects the truck will be back in September.
- New Stake Body Mr. Granger expects to take delivery in September.

Operations

• <u>Outages</u> – There was one outage on Hewlett caused by a squirrel on a transformer resulting in 26 customers losing power for about 35 minutes.

Repairs and Maintenance

- <u>Dobbinsville Substation</u> Mr. Granger explained an ongoing issue with the Dobbinsville Substation main breaker tripping caused by a coordination issue between the main breaker and the distribution relays under certain conditions. MSC worked with Utility Engineering to resolve the problem. MSC implemented the recommended relay settings and the issue should be resolved in the next few weeks.
- <u>Fault Detectors</u> MSC received 12 sets of underground fault detectors and have installed them.
 Mr. Blomquist noted that as utilities are moved underground the fault detectors are very important in detecting issues and limiting the number of faults the transformer sees.
- <u>System Infrared Inspection</u> Compliance Environmental is performing the annual system infrared inspection.

Water Department Report - Mr. Guyer reporting

(See attached report)

Developer Projects

- Riverbend Subdivision MSC contractors are actively installing water services. The Water
 Crossing Agreement and Plans were resubmitted to Rail Pros. Mr. Guyer will review. Christiana
 Excavating is installing water services from the main to the curb stop and MJD Mechanical
 Systems is installing water services from the curb stop to the mains. MSC is on site inspecting all
 water service installation for compliance with MSC standards.
- Courthouse MSC followed up with the contractor for water services. Domestic service is completed and the meter installed. There was an issue with the fire alarm and those issues are being resolved.

MSC Projects

- Advanced Metering Infrastructure American Municipal Power (AMP) Some of the installation equipment for the meters has been received.
- <u>Cross Connection Control Program</u> Hydro Corp mailed out the first round of testing certification and non-compliance notices on June 12th. MSC received a few phone calls on them. Second notices for non-compliances are being sent out. WUSP Jeff Schlecht is certified to test MSC and City domestic devices.
- <u>PFAS Sampling Carbon Filtration System</u> Compliance PFAS sampling was completed on July 14th. Results are pending.
- <u>Penn Farm House Renovation Trustees</u> The domestic pressure booster pump was installed and has resolved the problem. An invoice has been submitted to the Trustees.
- 216 Chestnut Street Office Building Renovation MSC completed the renovation.

Operations

<u>Outages</u> – There was one planned and one unplanned outage in July. Mr. Guyer explained the
unplanned outage on the Strand. Mr. Blomquist explained changes in the law relative to Miss
Utility and utility damage during excavations.

Reporting •

- <u>Calgon Carbon</u> The Pilot Study is ongoing. Mr. Guyer has had several conversations with Adam Redding of CCC about when MSC will see some information in a formalized format. Mr. Redding will be making a presentation on September 9th in Newark. Mr. Guyer started a conversation about trying to open it up to the entire state.
- Pre-Apprenticeship Water Operators Course Messrs. Guyer and Jaeger have been in contact with DRWA and Colonial School District to review the upcoming course, which will begin the first week of October. There is a full-time instructor on Mondays and Messrs. Guyer and Jaeger will switch off for the Wednesday class. The course is still an after-school program and students must have their own transportation. Students receive two credits for the course. Mr. Guyer reported that a graduate of last year's program was hired by the City of Newark. The course is currently only being held at William Penn High School. Mayor Quaranta suggested it might be helpful to inform local employers of the program. Mr. Blomquist explained that he contacted a number of employers but has not received any response from them.

- MSC NOI Projects Messrs. Guyer and Jaeger are working with Pennoni Associates to submit the DWSRF full application for the Hewlett and Janvier Avenue Water Main replacement project by the September 16th deadline.
- Community Outreach Mr. Guyer was contacted by the US EPA Region 3 Community Involvement Branch Chief regarding an up-coming Community Outreach program. Mr. Guyer explained the project, which expands PFAS testing in a 5,000 acre area. As more information is received it will be reported to the Commission.
- <u>Inventory</u> A number of small components and parts have been ordered to replenish and maintain inventory.
- HB8 A draft of the proposed regulation to establish a State Maximum Contaminant Level (MCL) for PFAS contaminants PFOA and PFOS was completed and published for public comment on August 1st. A public hearing was held on August 25th and final comments must be submitted by September 9th. Mr. Guyer is drafting comments for submission.

System Repairs and Maintenance

- <u>Riverbend Subdivision</u> Riverbend was flushed on July 20th and August 5th to maintain chlorine residual.
- Monthly Meter Reading Monthly meter reads were completed on August 12th. A significant number of ERTs failed this month.
- Tank Maintenance —Structural and safety improvements were completed by Southern Corrosion on July 30th. Operators completed the underground portion of the overflow pipe. Work started on August 5th to prep the tank for painting. Logo samples of the City branding were received, reviewed and approved. Mr. Guyer submitted the Approval to Construct Form to the Office of Drinking Water for tank renovations. Due to an oversight there will be an additional charge of approximately \$4,500 for the second logo on the Shipslanding Tank.
- School Lane Water Treatment Facility Operators started annual power washing and inspecting
 the exteriors of the Carbon Vessels at the School Lane Water Treatment Facility. The tanks are
 seven years old and Mr. Guyer suggested that the interiors be cleaned and inspected the next
 time an exchange is done.

Capital and Operations & Maintenance Budgets

• <u>5-Year Capital Budget</u> – Messrs. Guyer and Jaeger are reviewing water projects and equipment to update the 5-year Capital Budget.

Personnel & Training

- Meetings Messrs. Guyer and Jaeger attended PFAS and Asset Management Training in Dover.
- <u>Evaluations</u> Mr. Jaeger is working on employee evaluations to be completed by September 30th.

Safety

- <u>Tailgate Talks</u> Operators hold daily morning Tailgate Talks to discuss jobs/tasks to be performed.
- <u>Facility Tour</u> Mr. Jaeger and Mr. Dave Bennett gave a representative of PMA Insurance
 Company a tour of MSC facilities. He had very positive comments about the MSC operation.

Local, State and Federal Agencies

- WSCC Water Supply Coordinating Council Although it is no longer an active group, participants meet every few months to discuss water conditions and projects. Everyone is doing OK with the dry conditions. Some areas of Pennsylvania and New Jersey are in a drought watch condition. Some locations in Sussex County, Delaware, are very dry. The salt line up past the Brandywine is becoming an issue. The Delaware River Basin is monitoring conditions and are coordinating releases form the reservoirs in New York and Pennsylvania to maintain required flows in the Delaware River, Brandywine Creek, White Clay Creek, and Christina River.
- Operator Advisory Council Council reviewed Water Operator License applications and approved/denied based on regulations and approved new training courses. The Sub-Committee updated Council on its progress reviewing the Operator Certification Regulations. Council discussed some potential issues with Contract Operators sustainable water systems, PFAS (PFOA/PFOS) Training being developed by ODW and New Council Membership Applicants. Mayor Quaranta suggested that MSC draft a communication that will illustrate parts per Million, Trillion and Quadrillion to the public. Mr. Guyer gave a brief explanation of the testing process, current technology and testing methodology.

New Business

Section XXVIII - Tampering and Theft of Service

Mr. Blomquist explained that MSC would like to move to a flat charge of \$250 for theft of service (residential). Messrs. Guyer and Granger explained the current process relating to a theft of service. MSC investigated other utilities' process for dealing with theft of service to determine the flat rate. Mr. Blomquist noted that once AMI is fully installed detecting theft of service will be much easier. Mr. Blomquist reviewed the USF Municipal Services Commission Electric Rate Design and explained the changes in the new law. The new rate design will go into effect in September. Mr. Natale noted that this will get MSC close to cost-to-serve and there will not be a future rate impact. Mr. Blomquist stated that MSC currently has the lowest rates in the state, and opined that even with the rate change MSC will have the lowest rates. Mayor Quaranta suggested that MSC communicate the change in the newspaper and on the bill. Mr. Blomquist will draft a communication and send it to the Commissioners. During discussion the Commissioners agreed to remove the applications from the tariff and provide it online as a fillable document.

A motion to approve the Tariff changes as presented was made by Mayor Quaranta. The motion was seconded by Mr. Knox and unanimously passed.

Managers were thanked and excused from the meeting.

Secretary's Report - Mr. Blomquist reporting

DEMEC

- A New IT Tech and a Special Projects Manager were introduced.
- One of the Plant Operators who was on contract was hired full time.
- A Modernization Survey was distributed.
- Units 1 and 2 both ran quite a bit last month.
- The Joint Council Briefing was held, but Mr. Blomquist was not able to attend.

New Castle

- Mr. Blomquist congratulated Dr. Sippel on his re-appointment as MSC Commissioner
- Mr. Blomquist signed an amendment to the AMI contract to add more meters to the project.
 We are still under the \$665,000 right now. Any further amendments will be brought to the Commission. In response to a question from Mr. Gross, Mr. Blomquist stated that MSC did not purchased any meters for the proposed River Edge or proposed 7th Street projects.
- The MSC picnic was a success. Seventeen employees and 2 retirees attended.

A motion to move to executive session was made by Mr. Knox and seconded by Mayor Quaranta The motion was unanimously passed and the meeting adjourned to executive session at 9:49 a.m.

The Commissioners returned to regular session at 9:57 a.m.

Next Regular Meeting

The Commissioners set the next monthly Board meeting to be Tuesday, September 22, 2022, at 8:00 a.m.

Adjournment

A motion was made and seconded to adjourn the meeting. The motion received unanimous approval and the meeting was adjourned at 10:02 a.m.

Kathleen R. Weirich, Stenographer

(Minutes transcribed from notes.)



RESOLUTION 2022-5

RESOLUTION TO APPROVE A LOAN FROM THE DELAWARE DRINKING WATER STATE REVOLVING FUND FOR THE HEWLETT AND JANVIER WATER MAIN REPLACEMENT

WHEREAS, the Municipal Services Commission (MSC) of the City of New Castle is the Electric and Water Utility for the City of New Castle; and

WHEREAS, the Municipal Services Commission has applied and been approved for a loan in the amount of \$1,490,000.00 for the replacement of the water main on Hewlett Ave and Janvier Ave.

WHEREAS, this loan has been approved by the Delaware Drinking Water State Revolving Fund, Division of Public Health with 100% debt forgiveness.

NOW THEREFORE, BE IT RESOLVED THAT;

The Commissioners of the MSC hereby, Approve Management to complete the loan process and proceed with the water main replacement project on Hewlett Ave. and Janvier Ave.

BE IT FURTHER RESOLVED, that this resolution be spread upon the minutes of the Commission in testimony thereof.

Authenticated as Adopted This 30th Day of Auguust, 2022

r. Roy J. Siopel, President

Danial F. Knox, Commissione

Aichael J. Quaranta, Commissioner

Scott Blomquist, Secretary

Municipal Services Commission Resolution 2022-5

A Resolution to Approve a Loan from the Delaware Drinking Water Revolving Fund for the replacement of the water main on Hewlett Ave. and Janvier Ave.

Comptroller/Treasurer's Report



Municipal Services Commission of the City of New Castle

August 30, 2022 Commission Meeting
Prepared By: Ken Natale on August 23, 2022

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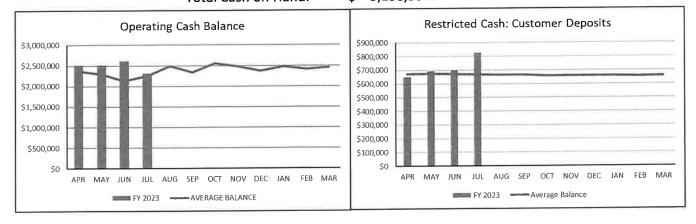
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Cash & Investments

As of July 31, 2022 the cash balances were:

\$ 23,488 PNC Checking Account: 2,288,937 M&T Bank Checking: 825,274 M&T Bank MMA:

Petty Cash/Change Fund: Total Cash on Hand: 3,138,594



895

A condensed cash flow summary for July is provided below for the operating accounts:

Beginning Balance	\$	2,618,202
Cash from customers		854,594
Refunds to customers - deposits	(11,792)
Payments to suppliers for goods & services*	(1,054,492)
Bank service fees	(1,446)
Payments to employees for services	(92,641)
Net Cash Provided(Used)	(305,777)
Ending Cash Balance	\$	2,312,425

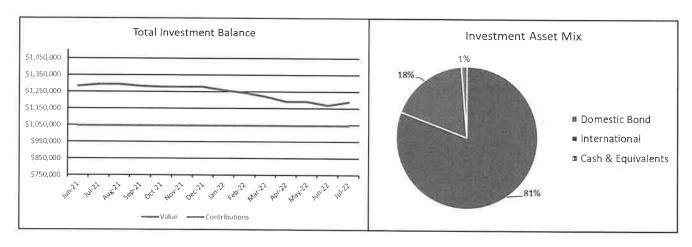
*A detailed check register for the month is available on pages 3-4 of this report.

As of July 31, 2022 the value of the Commission's investment portfolio totaled \$1,189,838 which is a net gain of \$18,972 (1.6%) from the prior month.

The increase in Restricted Cash is the result of developer escrows for lots in under construction in the Riverbend subdivision.

There was 110 days unrestricted cash on hand at July 31 (-10 days from prior month) when including the value of the Commission's investment portfolio which is held in liquid assets (mutual and exchange traded funds).

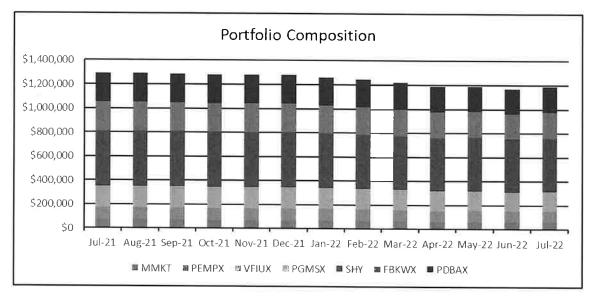
Comptroller/Treasurer's Report - August 30, 2022



The "domestic bond" category in the *Investment Asset Mix* chart above, includes US Government instruments and corporate bonds of US based organizations. The "international" category includes debt instruments of foreign governments as well as corporate bonds issued by foreign corporations.

The Commission's investment portfolio was invested in the following securities:

Holdings	Symbol	Market Value	Est. Yield
Money Markets			December 1
Cash JP Morgan Chase Bank NA – Insured		\$ 11,364	0.10%
Mutual Funds			
Fidelity Advisor Total Bond CL Z	FBKWX	217,428	2.73%
PGIM Total Return Bond CL A	PDBAX	211,787	3.21%
PIMCO Emerging Markets Bond 12	PEMPX	48,246	5.14%
T Rowe Price Global Multi Sector Bond I	PGMSX	162,263	3.47%
Vanguard Intermediate Term Treasury	VFIUX	93,809	2.43%
Exchange Traded Funds	I NEEDS		
iShares Trust 1-3 Year Treasury Bond EFT	SHY	444,941	0.35%
Total		1,189,838	



	July 2022 Check Register	
Number Date	Vendor Name	Amount
	2022 Artesian Water Co Inc	\$ 2,385.07
	2022 Assurance Media	52.50
	2022 B Safe Inc	157.09
	2022 Baker Tilly US LLP	4,300.00
	2022 Bay Area Overhead Inc	10,000.00
	2022 City of New Castle	166,459.74
	2022 COLONIAL LIFE	781.34
	2022 Comcast Business	575.81
	2022 Delaware Brick	201.00
	2022 Delaware League of Local	450.00
	2022 Delmarva Power	144.77
	2022 Eurofins Eaton Analytical Inc.	2,045.00
	2022 Exxon Mobil Fleet/GECC/Wex Bank	2,169.84
200340 07/07/2		277.58
THE RESERVE THE PERSON NAMED IN COLUMN TWO IS NOT THE OWNER.	2022 Fastenal Company	76.91
	2022 George Miles & Buhr LLC	90.57
200343 07/07/2		218.67
The state of the s	2022 Hilyard's Inc	250.00
	2022 Home Depot Credit Service	1,576.86
	2022 Kathleen R Weirich	172.50
	2022 One Call Concepts Inc	57.70
	2022 Pennoni Associates Inc.	200.00
		467.70
and the second s	2022 Pitney Bowes	207.49
	2022 Red Wing Shoe Store	480.00
The second secon	2022 SemaConnect	110.00
	2022 Suburban Testing Labs Inc	1,249.95
	2022 The News Journal Company	640.00
	2022 TRI Supply & Equipment	32,695.24
	2022 Tyler Technologies Inc.	32,695.24
The second secon	2022 United Electric Supply Co	
200358 07/07/2		554.13
	2022 W. B. MASON CO INC	151.98
	2022 Action Unlimited Resource Inc	127.11
	2022 Aquaflow Pump & Supply Co Inc	289.65
	2022 Assurance Media	1,213.50
The state of the s	2022 B Safe Inc	47.40
	2022 Bayshore Ford Trucks	425.34
	2022 CBM Insurance Agency LLC	8,818.00
	2022 Choctaw-Kaul Distrubution Company	1,496.25
	2022 Collins Ent Inc. (Parts Plus)	380.00
	2022 Diamond Materials	1,885.80
200370 07/14/	2022 Graber Supply LLC	28,000.00
	2022 Grainger	90.72
	2022 Hoober Inc	694.35
	2022 MARKATOS SERVICES	122.50
	2022 Martin Marietta Materials Inc	495.67
	2022 New Castle Weekly	105.00
200376 07/14/	2022 New Horizon Communications Corp	499.81
200377 07/14/	2022 Reliable Equipment &	1,335.07
200378 07/14/	2022 Rummel Klepper and Kahl LLP	4,050.00

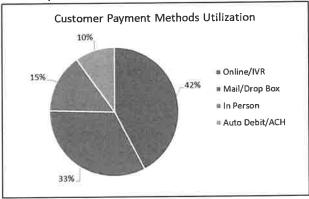
Comptroller/Treasurer's Report – August 30, 2022

	·	July 2022 Check Register	
Number Da	ate	Vendor Name	Amount
200379 07	/14/2022	SFS Tools and Safety LLC	1,365.28
		Trans Union LLC	278.46
200381 07	/14/2022	Tyler Technologies Inc.	5,016.10
200382 07	/14/2022	United Electric Supply Co	114.95
200383 07	/14/2022	W. B. MASON CO INC	175.93
200393 07	/28/2022	American Water Works Asso	875.00
200394 07	/28/2022	Anixter	405.21
200395 07	/28/2022	Antonio's Lawn Service	1,645.00
The second second second second	The second second	Aquaflow Pump & Supply Co Inc	193.37
		Artesian Water Co Inc	29.77
		ASI COBRA	964.88
		Assurance Media	105.00
		Barbacane Thornton & Company LLP	2,925.00
		Cable Testing Services LLC	750.00
		City of New Castle	
		COLONIAL LIFE	275.00
		Consult Dynamics, Inc./DCA Net	781.34
200405 07/			20.00
			400.00
		Coyne Chemical Co	1,430.40
		Delta Dental of Delaware Inc	1,980.02
		DEMEC Inc	1,228.57
200409 07/	128/2022	Department of Human Resources Financial Services	36,525.66
200410 07/	/28/2022	Environmental Systems Research Inst Inc	3,200.00
200411 07/			290.34
200412 07/			25.20
200413 07/			366.49
The second secon		Keen Compressed Gas Co	80.40
		Kendall Electric INC	1,762.92
THE RESERVE OF THE PERSON NAMED IN COLUMN	And in case of the last of the	MARKATOS SERVICES	122.50
		Martin Marietta Materials Inc	454.62
		McBride & Ziegler Inc.	11,530.00
200419 07/	/28/2022	Michele Grussemeyer	105.00
200420 07/	/28/2022	Pitney Bowes Purchase Power	2,015.00
200421 07/	/28/2022	Principal Financial Group	2,448.87
200422 07/	/28/2022	United Electric Supply Co	465.65
		W. B. MASON CO INC	116.96
DFT0001676 07/			12,114.99
The second second second	The second liverage with the second	Maryland Child Support Account	184.62
		Nationwide Retirement Sol	4,083.43
		Delaware Div. of Revenue	3,304.78
		United States Treasury	17,105.57
		Delaware Div. of Revenue	16,860.00
		Nationwide Life Ins. Co. of America	
DFT0001693 07/			19,153.25
DFT0001695 07/			1,644.95
Name and Address of the Owner, where the Person of the Owner, where the Owner, which is the Owner, which is the Owner, which is the Owner, where the Owner, which is the		Maryland Child Support Account	594,566.55
		Nationwide Retirement Sol	184.62
			4,041.59
		Delaware Div. of Revenue	3,368.70
		United States Treasury	17,355.08
DE 10001701 07/	2212022	COMPTROLLER OF MARYLAND	691.36
	V = 1250	Total Payments	\$ 1,054,491.99

Billing/Customer Service

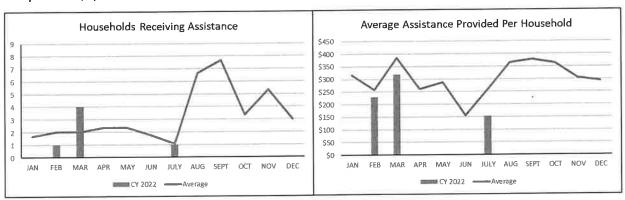
Since the previous meeting, the Customer Service Department processed:

Since the previous meeting, the custo	Jiller Service Di
Bills sent	3,220
Delinquent & past due notices	328
Automated phone notifications	287
Payment arrangements	36
Contracts	0
Service cuts – June	15
Accounts sent to collections	0
Electric bad debt write offs	\$1,078
Applications for service	16
Customers assisted in person	368
Customers assisted on telephone	901



New Castle Cares

The Salvation Army oversees the New Castle Cares Fund which is funded by the Commission to assist households having trouble making their utility payments. During the month of July, the fund assisted one household(s) with \$153.00. The maximum allowed by the program is \$400. The balance in the fund as of July 31 was \$2,383.12.



In addition to assistance provided through the New Castle Cares fund, five customers received and average of \$396.00 from other agencies or nonprofits that provide assistance for utility bills.

Below is a condensed aging report for active customers as of August 22, 2022

Total	Current	30 Days	60 Days	90 Days	120 Days
\$122.052	\$117.287	\$4,765	\$0	\$0	\$0

FYE 2022 Final Audited Statements

The Final FYE 2022 audited financial statements are completed and will be distributed to the City and Trustees per the Commission's Charter. A hard copy of the Annual Comprehensive Financial Report and required auditor communications with the Board have been provided.

Audit Services RFP Issued

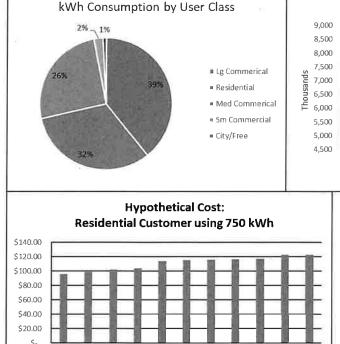
A request for proposal was issued on August 16 for audit services. The RFP covers five years with the option of three one-year extensions. Responses are due by September 30. Invitations to bid were sent to about 15 firms in the surrounding area. A bid tabulation and recommendation will be presented to the Commission at the October meeting.

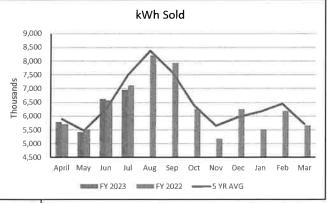
Insurance Broker RFP

After the previous meeting, the respondents were sent an email asking them to quote actual polices by September 9. CBM Insurance (incumbent) as well as SIP, who represents the DelaFounders Trust, have responded that they are working on those. Due to the way the Trust operates, they may have to quote estimated rates by that date. If the Trust can only provide preliminary rates, we may ask that a decision be held until the October meeting to give the Trust time to finalize their numbers, if the preliminary numbers are attractive.

Electric Revenues

User charges are unfavorable fiscal year to date (\$63,000). July sales decreased by approximately 2.2% (156,246 kWh) from the same period last year. Consumption was up 166,380 kWh in the large commercial category, however that was offset by decreases of 323,000 kWh in all other classifications of customers. Fiscal year to date, total electric consumption is in line with last year's consumption at this point, and 1.48% lower than the five-year average for fiscal year to date. This may partially be due to having a stretch of unseasonably cool temperatures at the end of June for our area, which may have reduced the need for customers to use their air conditioning.



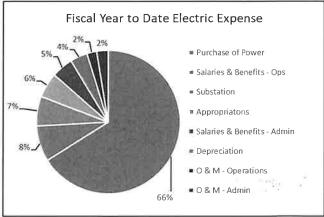


Each month, DEMEC provides a comparison of the cost of residential electric service. The analysis assumes a residential customer who uses 750 kWh per month. MSC's rate is 21% lower than Delmarva* and 8% lower than the co-op.

*Approximate. DP&L's transmission capacity charge is based on each individual's Peak Load Contribution (PLC) to the overall transmission load. Each customer has a unique PLC that changes every January.

Electric Expenses

Electric operating expenses have a year to date favorable variance (\$15,000). There is a favorable variance \$74,000 for power supply costs due to decreased customer demand which is offset by unfavorable variances in other categories related to timing differences in how the budget was allocated for capitalized labor & equipment, and purchase of tools and supplies . These variances are anticipated to be reduced/eliminated as the year progresses.



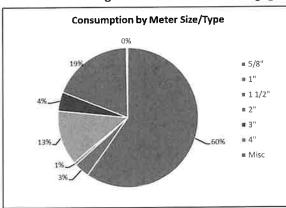
There is an unfavorable variance in non-operating revenue (expenses) of \$38,000, most of which is from unrealized losses on the investment portfolio which has been negatively impacted by interest rate increases.

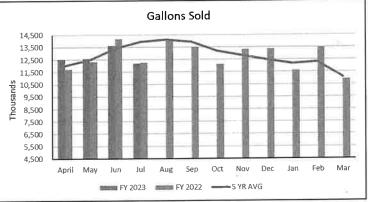
Municipal Services Commission Budget to Actual Comparison – Electric As of July 31, 2022

-		-,		
(4)	YTD	YTD		Total
	Budget	Activity	Variance	Budget
Operating Revenues				
User charges	2,956,883	2,890,929	(65,954)	9,149,590
City service charges	15,239	15,211	(28)	45,450
MSC service charges	12,355	12,486	131	42,500
Miscellaneous income	8,071	10,912	2,841	36,570
Total Operaing Revenues	2,992,548	2,929,538	(63,010)	9,274,110
Less: Free Service	1,111	1,167_	(56)	4,000
Net Operating Revenues	2,991,437	2,928,371	(63,066)	9,270,110
Operating Expenses				
Purchase of Power	2,169,600	2,095,533	74,067	6,400,000
DEMEC - Substation	211,548	211,548	[4]	561,271
Operations				
Salaries and benefits	250,191	256,887	(6,696)	742,650
Insurance	21,116	18,009	3,107	63,681
Utilities	2,847	2,675	172	11,700
Repairs and maintenance	(50,220)	1,688	(51,908)	(111,130)
Supplies and materials	17,112	34,378	(17,266)	71,399
Professional fees	9,660	12,687	(3,027)	50,000
Depreciation	97,461	116,079	(18,618)	292,500
Operations total	348,167	442,403	(94,236)	1,120,800
General & administrative				
Salaries and benefits	165,747	153,447	12,300	485,100
Insurance	7,202	6,505	697	21,400
Utilities	3,607	4,468	(861)	11,500
Repairs and maintenance	8,275	10,967	(2,692)	14,700
Supplies and materials	9,633	7,900	1,733	30,000
Professional fees	41,272	23,434	17,838	87,500
Misc	33,439	28,335	5,104	98,375
Depreciation	9,996	8,955	1,041	30,000
Total general & administrative	279,171	244,011	35,160	778,575
Total operating expenses	3,008,486	2,993,495	14,991	8,860,646
Operating income	(17,049)	(65,124)	(48,075)	409,464
				·
Nonoperating revenue(expense)				
Investment income	4,970	7,781	2,811	20,000
Investment expense	(1,215)	(898)	317	(2,500)
Unrealized gain(loss) on investment	5,331	(32,772)	(38,103)	16,000
Realized gain(loss) on sale of asset	(€)	(2,654)	(2,654)	*
Grant income	45	2	5	*
Grant expense		(480)	(480)	
Other Expense	3,50	(577)	(577)	
Appropriations				
Mayor and Council	(180,000)	(177,629)	2,371	(540,000)
City Services	1(#)	(4.704)	# #	•
Special	NE.	(1,534)	(1,534)	7.
Contributed Capital Total nonoperating revenue(expense)	(170,914)	(208,763)	(37 9/0)	(505 E00)
. o.a. nonoperating revenue(expense)	(170,314)	(200,703)	(37,849)	(506,500)
Change in Net Position	(187,963)	(273,887)	(85,924)	(97,036)

Water Revenues

User charges are unfavorable fiscal year to date (\$11,000). Water consumption for the month was down 0.5% from the same period last fiscal year (66,000 gallons). Consumption was up in residential accounts (74,000 gallons) but down in commercial meters (140,000 gallons). Fiscal year to date, water consumption is in line with last year's consumption at this point, and 2% lower than the five-year average for the fiscal year to date. A good portion of the difference from the 5-year average (1.4 million gallons is related to a large customer who did a lot of irrigation in August of 2017 – 2019. After 2019, their consumption in the month of August has decreased to a negligible amount.

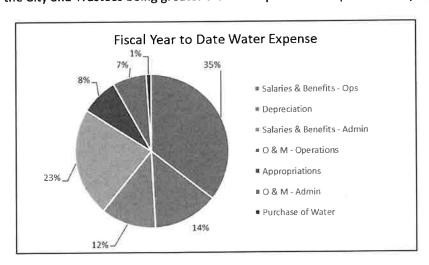




Water Expenses

Water expenses have an unfavorable year to date variance (\$24,000) which is related to timing differences in how the budget was allocated for capitalized labor and equipment, tank maintenance, and engineering fees for assistance with preparation of notices of intent which were filed with the State. These variances are expected to be reduced/eliminated as the year progresses.

Water has an unfavorable variance in non-operating revenue (expense) of \$21,000. \$7,000 is related to unrealized losses on the Commission's investment portfolio which is invested in intermediate term bond funds, the value of which has been negatively impacted by interest rate increases. \$10,000 is related to appropriations to the City and Trustees being greater than anticipated at this point in the year.



Municipal Services Commission Budget to Actual Comparison – Water As July 31, 2022

•				
	YTD	YTD	West To	Total
	Budget	Activity	Variance	Budget
Operating Revenues				
User Charges	762,639	747,044	(15,595)	2,366,000
City Service Charges	8,663	11,813	3,150	26,000
MSC Service Charges	1,630	1,212	(418)	5,000
Miscellaneous Income	2,847	4,792	1,945	(138,861)
Total Operaing Revenues	775, <i>7</i> 79	764,861	(10,918)	2,258,139
Less: Free Service	1,353	1,219	134_	4,000
Net Operating Revenues	774,426	763,642	(10,784)	2,254,139
Operating Expenses				
Purchase of water	9,419	7,585	1,834	26,000
	-,	,,,,,,	2,03	20,000
Operations Dept				
Salaries and benefits	258,255	279,921	(21,666)	779,862
Insurance	17,073	14,733	2,340	52,103
Utilities	8,637	7,682	955	26,895
Repairs and maintenance	36,003	94,384	(58,381)	117,752
Supplies and materials	31,927	19,129	12,798	106,327
Professional fees	18,078	21,901	(3,823)	55,214
Depreciation	110,756	102,124	8,632	332,400
Total operations	480,729	539,874	(59,145)	1,470,553
General & administrative				
Salaries and benefits	99,125	90,861	8,264	283,500
Insurance	5,864	5,323	541	17,500
Utilities	2,860	3,267	(407)	9,100
Repairs and maintenance	6,750	8,973	(2,223)	12,000
Supplies and materials	6,952	5,439	1,513	22,400
Professional fees	24,275	12,088	12,187	40,000
Miscellaneous	34,815	22,857	11,958	104,450
Depreciation	6,664	6,131	533	20,000
Total general & administrative	187,305	154,939	32,366	508,950
Total operating expenses	677,453	702,398	(24,945)	2,005,503
25				
Operating Income	96,973	61,244	35,729	248,636
Nonoperating revenue(expense)				
Investment income	966	1,420	454	4 000
Investment expense	(243)	(158)	454	4,000
Unrealized gain(loss) on investment:	967		85 (C 3 50)	(500)
Realized gain(loss) on sale of asset		(5,783)	(6,750)	2,900
Grant income	· ·	(2,172)	(2,172)	
Grant expense		4,050	4,050	
Other Expense	-	(4,050)	(4,050)	5
Appropriations	-	(1,965)	(1,965)	-
• • •	(41.002)	(44.247)	(2.224)	(425,000)
Mayor and Council	(41,983)	(44,317)	(2,334)	(126,000)
City Services	(10,426)	(11,917)	(1,491)	(32,000)
Special Contributed Capital	25 10	(6,639)	(6,639)	*
Total nonoperating revenue(expense)	(EQ 710)	/71 [21]	(20.012)	- (454 COO)
rotarnonoperating revenue(expense)	(50,719)	(71,531)	(20,812)	(151,600)
Change in Net Position	46,254	(10,287)	(56,541)	97,036

Comptroller/Treasurer's Report – August 30, 2022

Municipal Services Commission Statement of Net Position As of July 31 2022, and 2021

A3 01 July 31 2022, and 2021				
		2023		2022
ASSETS:				
Current assets:	_			0.076.444
Cash and equivalents	\$	2,313,320	\$	2,276,114
Investments		1,189,838		1,292,505
Accounts receivable, net		1,647,715		862,545
Inventories		787,220		730,285
Prepaids		173,787		138,221
Restricted cash		825,274	-	709,659
Total current assets		6,937,154		6,009,329
Noncurrent assets:				
Capital assets not being depreciated:				
Land		45,386		45,386
Construction in progress		340,706		1,225,514
Capital assets net of accumulated depreciation:				
Buildings		266,370		291,748
Equipment		709,543		782,916
Infrastructure		10,871,944		9,835,128
Total noncurrent assets		12,233,949		12,180,692
Total assets		19,171,103		18,190,021
DEFERRED OUTFLOWS OF RESOURCES				
Pension		319,164		164,836
Regulatory accounting - substation		3,436,566	_	3,124,345
Total deferred outflows	_	3,755,730	-	3,289,181
LIABILITIES				
Current liabilities:				
Accounts payable		1,528,042		790,827
Accrued liabilities		46,861		42,490
Customer Deposits		915,705		716,114
Due to other funds		<u> </u>		509
Total current liabilities		2,490,608		1,549,431
Noncurrent liabilities:				
Compensated absences		432,510		398,345
Net pension liability		720,830		474,757
Total noncurrent liabilities		1,153,340		873,102
Total liabilities	_	3,643,948	-	2,422,533
DEFERRED INFLOWS OF RESOURCES				
Pension		472,843	_	659,474
Total deferred inflows	_	472,843	-	659,474
NET POSITION				
Investment in capital assets		12,233,949		12,180,692
Unrestricted		6,576,093		6,216,503
Total net position	\$	18,810,042	\$	18,397,195

Municipal Services Commission Statement of Revenues, Expenses, and Changes in Net Position As of July 31, 2022 and 2021

,	2023	2022
Operating Revenues:		
Water sales	\$ 760,069	\$ 746,536
Powersales	2,918,626	2,955,078
Miscellaneous	15,704	13,055
Total operating revenues	3,694,399	3,714,669
Less: free service	(2,386)	(2,317)
Net operating revenues	3,692,013	3,712,352
Purchase of water and power	2,314,666	2,178,062
Operating Expenses		
Salaries and benefits `	781,117	682,704
Repairs and maintenance	139,270	(19,076)
Supplies	57,542	38,191
Utilities	18,093	17,711
Insurance	44,569	48,428
Professional fees	49,032	34,718
Administrative	58,316	54,665
Depreciation	233,288	225,393_
Total operating expenses	1,381,227	1,082,734
Operating income (loss)	(3,880)	451,556
Nonoperating revenues (expenses):		
Net investment income	8,145	8,442
Realized gain (loss) on investments	Yes	(290)
Unrealized gain(loss) on investments	(38,555)	23,872
Gain (loss) on disposal of assets	(4,826)	85
Grant income	4,050	55,932
Grant Expense	(4,530)	(55,932)
Miscellaneous	(2,542)	2,925
Appropriations to Mayor & Council of New Castle		
Ordinary	(221,946)	(217,349)
City Services	(11,917)	(10,330)
Special	(8,173)	(5,690)
Total nonoperating revenues (expenses)	(280,294)	(198,420)
Income before capital contributions	(284,174)	253,136
Capital Contributions		
Change in net position	(284,174)	253,136
Net position - beginning	19,094,216	18,144,059
Net position - ending	\$ 18,810,042	\$ 18,397,195

Comptroller/Treasurer's Report - August 30, 2022

Municipal Services Commission Combining Balance Sheet by Fund As of July 31, 2022 and 2021

(Continued)

Comptroller/Treasurer's Report – August 30, 2022

Municipal Services Commission Combining Balance Sheet by Fund As of July 31, 2022 and 2021

	Water		Electric		Total	la l
	2023	2022	2023	2022	2023	2022
	35,375	28,467	1,492,667	762,360	1,528,042	790,827
	21,087	19,120	25,773	23,370	46,861	42,490
	48,389	ď.	867,316	716,114	915,705	716,114
	728,238	1,408,367	(728,238)	(1,408,367)	ie:	(i)
Total current liabilities	833,089	1,455,954	1,657,518	93,477	2,490,608	1,549,431
Compensated absences	238,253	71,703	194,257	326,642	432,510	398,345
	324,373	213,641	396,457	261,116	720,830	474,757
Total noncurrent liabilities	562,626	285,344	590,714	587,758	1,153,340	873,102
DEFERRED INFLOWS OF RESOURCES						
	212,779	296,763	260,064	362,711	472,843	659,474
Total deferred inflows	212,779	296,763	260,064	362,711	472,843	659,474
		*				
Investment in capital assets	7,545,324	7,800,981	4,688,625	4,379,711	12,233,949	12, 180, 692
	(969,343)	(1,441,372)	7,545,436	7,657,875	6,576,093	6,216,503
	6,575,981	6,359,609	12,234,061	12,037,586	18,810,042	18,397,195

Comptroller/Treasurer's Report – August 30, 2022

Municipal Services Commission
Combining Schedules of Revenues, Expenses, and Changes in Net Position by Fund
For the four months ending July 31, 2022 and 2021

, le	2022	\$ 3.701.614	13,055	3,714,669	(2,317)	3,712,352	2,178,062		682,704	(19,076)	38,191	17,711	48,428	34,718	54,665	225,393	1,082,734	451,556
Total	2023	\$ 3.678.695	15,704	3,694,399	(2,386)	3,692,013	2,314,666		781,117	140,810	57,542	18,093	44,569	49,032	58,316	231,748	1,381,227	(3,880)
tric	2022	\$ 2.955.078	8,529	2,963,607	(1,079)	2,962,528	2,169,759		343,505	(39,660)	22,625	6,473	26,635	16,912	47,417	105,125	529,032	263,737
Electric	2023	\$ 2.918.626	10,912	2,929,538	(1,167)	2,928,371	2,307,081		410,335	34,373	33,590	7,144	24,513	19,126	32,300	125,033	686,414	(65,124)
ter	2022	\$ 746 536	4,526	751,062	(1,238)	749,824	8,303		339, 199	20,584	15,566	11,238	21,793	17,806	7,248	120,268	553,702	187,819
Water	2023	690 092 \$	4,792	764,861	(1,219)	763,642	7,585		370,782	106,437	23,952	10,949	20,056	29,906	26,016	106,715	694,813	61,244
		Operating Revenues:	Miscellaneous	Total operating revenues	Less: free service	Net operating revenues	Purchase of water and power	Operating Expenses	Salaries and benefits	Repairs and maintenance	Supplies	Utilities	Insurance	Professional fees	Administrative	Depreciation	Total operating expenses	Operating income (loss)

(Continued)

Comptroller/Treasurer's Report – August 30, 2022

Municipal Services Commission
Combining Schedules of Revenues, Expenses, and Changes in Net Position by Fund
For the four months ending July 31, 2022 and 2021

	W	Water	Ele	Electric	J. Te	Total
	2023	2022	2023	2022	2023	2022
Nonoperating revenues (expenses):						
Net investment income	1,262	1,181	6,883	7,261	8,145	8,442
Realized gain (loss) on investments	ĵ)	(43)	*	(247)	3	(290)
Unrealized gain(loss) on investments	(5,783)	3,581	(32,772)	20,291	(38,555)	23,872
Gain (loss) on disposal of assets	(2,172)	9	(2,654)	ř	(4,826)	1
Grant income	4,050	1,379	Τ.	54,553	4,050	55,932
Grant Expense	(4,050)	(1,379)	(480)	(54,553)	(4,530)	(55,932)
Miscellaneous	(1,965)	82	(577)	2,843	(2,542)	2,925
Appropriations to Mayor & Council of New Castle						
Ordinary	(44,317)	(39,168)	(177,629)	(178, 181)	(221,946)	(217,349)
City Services	(11,917)	(10,330)	1962	Ē	(11,917)	(10,330)
Special	(6,639)	(22)	(1,534)	(4,713)	(8,173)	(2,690)
Total nonoperating revenues (expenses)	(71,531)	(45,674)	(208,763)	(152,746)	(280,294)	(198,420)
Income before capital contributions	(10,287)	142,145	(273,887)	110,991	(284,174)	253,136
Capital Contributions	t.	Ÿ.	•	1	X	į
Change in net position	(10,287)	142,145	(273,887)	110,991	(284,174)	253,136
Net position - beginning	6,586,268	6,217,464	12,507,948	11,926,595	19,094,216	18,144,059
Net position - ending	\$ 6,575,981	\$ 6,359,609	\$12,234,061	\$12,037,586	\$18,810,042	\$18,397,195

Comptroller/Treasurer's Report – August 30, 2022

Municipal Services Commission Capital & Projects Budget to Actual As of July 31, 2022

	AS	of July 5	Ι, Ζ	UZZ					
		Total Approved		terials as of	В	Remaining udget as of 7/31/2022		Total apitalized o Date (1)	Status
Project		Budget	_	7/31/2022	_	77 317 2022	-	o butte (x)	
Vandyke Village Undergrounding	\$	886,000.00	\$	399,735.00	\$	486,265.00	\$	1,050,884	In Progress
AMI System - Electric		665,000		2,025		662,975		390	Awarded
Debt Principal Pymt - 6months DEMEC		30,000		-		30,000		•	N/A
Dobbinsville Relay Replacement		85,000		8		85,000			Not Started
Stake Body Truck		90,000		24		90,000		360	PO Issued
Overhead/Underground Fault Indicators		10,000		8,856		1,144		5€:	Received
T-10 Replacement Ram 3500		8		73,518		(73,518)		(*)	PO Issued
WIAC AMP Grant - MSC Asset Management \$100,000 RK&K Engineering (approved 07-01-19)		100,000		55,457		44,543		₩ .	In Progress
AMI System - Water		1,159,100		6,471		1,152,629		<u>je</u> t	Awarded
Debt Principal Pymt - 6months SRLF		50,000				50,000		-	N/A
Delaware St & 6th Street Paving		42,500				42,500		123	CANCELLED
Delaware St 12" Main Ext & 10 St Xing approved 04/2021 \$42,500 + \$13,600 (increase) appr	oved 04/202	56,100 2		:=0		56,100		8.50	CANCELLED
Delaware Street RR Xing - Water Main Relocation approved 04/2021 \$37,500 + 12,000 (increase) appro	oved 04/2022	49,500		£		49,500		16	CANCELLED
Structural Improvements to Water Tanks		100,000		14)		100,000		*	Construction
VFD Upgrades		44,000		(4):		44,000		*	Not Started
Toyota Pallet Lift		10,500		(4)		10,500		*	PO Issued
T-8 Replacement		92,500		(4)		92,500			Cancelled
60'x120' Pole Building for storage									
00 X220 1 010 00110111g 101 010 10g	Electric	203,500		30,475		173,025		€	Construction
	Water	166,500		24,934		141,566		5	Construction
2 Way Radio Replacement		-							
	Electric	8,250		020		8,250		¥	PO Issued
	Water	6,750		2.00		6,750		=	PO Issued
Admin Confrence Room Furnishings									
	Electric	8,250		9,471		(1,221)		2	In Progress
	Water	6,750		7,749		(999)		5	In Progress
Phone System Replacement									
Thone System Repracement	Electric	8,250				8,250		×	PO Issued
	Water	6,750		:::		6,750		=	PO Issued

Comptroller/Treasurer's Report – August 30, 2022

Municipal Services Commission Capital & Projects Budget to Actual As of July 31, 2022

Project		Total Approved Budget	Materials as of	Remaining Budget as of 7/31/2022	Total Capitalized To Date (1)	Status
Admin Copier/Folding Machine						
	Electric	16,500	11,987	4,513	11,987	Complete
	Water	13,500	9,807	3,693	9,807	Complete
Master Campus Plan/Admin Facility approved \$19,000 12/2019 + 2ND Phase \$15,000						
	Electric	18,700	15,105	3,595	0.5	In Progress
	Water	15,300	12,358	2,942	· •	In Progress
Accounting Policies/Procedures manual						
	Electric	3,328	1,075	2,252		In Progress
9	Water	2,723	880	1,843		In Progress
		\$ 3,955,250.00	\$ 669,903.00	\$ 3,285,347.01		
(1) Includes capitalized labor and equipment costs.						
Special Appropriatons						
City & Trustee Projects		Donated Labor & Equipment	Billable Material	Invoiced Date	Paid Date	
and a marre marre		& Equipment	Iviaceital	Date		
Penn Farm Water		\$ 2,680.62	\$ 502.83	2/28/2022	7/5/2022	

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov

Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

Water Department Commission Meeting Report

August 30, 2022

Prepared by: Jay Guyer on August 23, 2022

1. Developer Projects

A. Riverbend Subdivision

1. WUM Guyer received notice that the Water Crossing Agreement and Plans were resubmitted to Rail Pros by Civil Engineering Associates (CEA). Rail Pros has started their review and will advise of any comments. The electric crossing has not been filed. Both Freedom Development and Gemcraft have submitted the required money for escrow. Christiana Excavating has started installing the water services from the main to the curb stop and MJD Systems has started installing water services from the curb stop to the mains. MSC has been on site inspecting all water service installation work being performed by their contractors for compliance with MSC standards and completing daily reports.

B. Court House - Delaware Street

1. WUS Jaeger followed up with the General Contractor on the water services for the building. The domestic water service is completed and the meter installed. The fire service is connected in the building and is turned on. Wayman Fire Protection, Inc. performed the testing of the backflow device on the fire service and indicated there were several issues with the Fire Service Alarms they were working to resolve.

C. Sheriffs House Renovation - Market Street

1. WUM Guyer has not received revised plans and nothing to update on this project.

2. MSC Projects

A. Advanced Metering Infrastructure – American Municipal Power (AMP)

1. WUM Guyer has nothing to update on this project.

B. Cross Connection Control Program - Hydro Corp's Proposal

 Hydro Corp mailed out the first round of testing certification and non-compliance notices on June 12th. WUM Guyer and WUS Jaeger have received several phone calls from customers wanting to better understand the new procedures. WUSP Jeff Schlecht is certified to test MSC and City domestic devices and will start testing the devices the week of August 22nd. MSC's testing unit has been calibrated from the manufacturer.

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Water Department Commission Meeting Report

August 30, 2022

Prepared by: Jay Guyer on August 23, 2022

C. PFAS Sampling - Carbon Filtration System

1. The next non-compliance PFAS Sampling of the carbon filtration system to determine carbon consumption was completed on July 14th. Results are pending.

D. Penn Farm House Renovation - Trustees

1. The domestic pressure booster pump for the Farm House water service was received and installed correcting the low flow issue. The project has been reconciled and the Trustees billed for the parts and materials. MSC purchased/used on the project.

E. 216 Chestnut Office Building - Renovation

Water Operators continue renovation of the meeting room / conference room area.
 All windows have been received, installed and trim work completed and painted.
 This project is complete.

3. Operations

A. Outages

1. There was 1 planned and 1 unplanned water outage for the month of July 2022. See attached outage report for details of the outages.

B. Reporting

- 1. The Calgon Carbon Corporation (CCC) Pilot Study Test is ongoing collecting and transmitting daily data to CCC. MSC collects monthly PFAS samples for evaluation and comparison to historic data collected. A meeting with Adam Redding of CCC who is the lead on the Pilot Study is scheduled for September 9th. WUM Guyer has reached out to neighboring utilities inviting them to attend the presentation.
- 2. WUM Guyer and WUS Jaeger have been in contact with Delaware Rural Water Association (DRWA) and Colonial School District to review program brochures for the Pre-Apprenticeship Water Operators Course. Colonial agreed to host the class again in the 2022/2023 School Year as an after school elective.

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- 3. WUM Guyer and WUS Jaeger reviewed the Hewlett and Janvier Avenue Water Main replacement project and met with Pennoni Associates to start completing the DWSRF Full Application for submission by the September 16th deadline. WUM Guyer and WUS Jaeger are collecting and forwarding information onto Pennoni for their use in completing the Full Application.
- 4. ATSDR PFAS Environmental Sampling WUM Guyer has nothing to update on this project.
- 5. WUM Guyer was contacted by the US EPA Region 3 Community Involvement Branch Chief in reference to an up-coming Community Outreach they are planning. WUM Guyer scheduled a meeting with MSC and EPA Region 3 representatives to discuss MSC's involvement and methods of communication we have available to reach our customers. They will follow up with additional information and details related to their outreach.
- 6. WUM Guyer and WUS Jaeger reviewed the current water inventory, generated a list of materials needed and solicited bids from our suppliers. An order was placed and delivery is pending. Total Cost was approximately \$40,000.00.
- 7. House Bill 8 Legislation directing the Division of Public Health (DPH) and the Department of Natural Resources and Environmental Control (DNREC) to establish a State Maximum Contaminant Level (MCL) for the PFAS contaminants PFOA and PFOS. A draft of the proposed regulation was completed and published for public comment on August 1st. A public hearing is scheduled for August 25th with final comments to be submitted by September 9th. WUM Guyer is drafting comments on the proposed regulation for submission. A copy of the proposed regulation is attached for review.

C. System Repairs and Maintenance

- Riverbend Subdivision Flushed on July 20th and August 5th to maintain Chlorine Residual.
- 2. Monthly Meter Reading Door hangers requesting customers obtain a visual meter read and call it into the office of call were handed out and monthly meter reads completed on August 12th. Water Operators followed up on check reads and missed reads as needed.

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- 3. Tank Maintenance Southern Corrosion's contractor mobilized at the Gray Street Tank on July 19th to perform the structural and safety improvements which were completed on July 30th. MSC Operators completed the relocation of the underground portion of the overflow pipe to be centered with the new outside overflow pipe. Southern Corrosion's Paint Crew mobilized starting on August 5th to start pressure washing and prepping the exterior of the tank for painting. WUM Guyer forwarded the City Branding information to Southern Corrosion for the new logo stencil to be created for tank lettering. The logo samples were received, review and approved. WUM Guyer completed and submitted a request form for "Approval to Construct" for the tank renovations and repainting to the Office of Drinking Water / Office of Engineering and received them.
- 4. Water Operators started power washing and inspecting the exteriors of the Carbon Vessels at School Water Treatment Facility.

D. Grants and State Revolving Funds

1. Water Infrastructure Advisory Council (WIAC) Grants – Task 4 Level of Service and Key Performance Indicators information was forwarded to WUM Guyer and WUS Jaeger for review on July 28th. WUM Guyer and WUS Jaeger are reviewing the documents and will return comments to RK & K. MSC and RK & K have agreed to a planned completion date of November 30th for our Asset Management Program.

E. Capital and Operation & Maintenance Budgets

 WUM Guyer and WUS Jaeger are reviewing water projects and equipment to update the 5 Year Capital Budget.

F. Equipment

1. No equipment issues to report for July 2022.

G. Personnel and Training

- 1. No personnel issues to report at this time.
- 2. WUM Guyer and WUS Jaeger attended PFAS and Asset Management Training in Dover at the Office of Drinking Water.
- 3. WUS Jaeger is working Employee Evaluations to be completed by September 30th.

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H. Safety

- 1. MSC Water Operators hold daily morning Tailgate Talks discussing jobs/tasks to be performed each day with potential hazards and control measures.
- 2. WUS Jaeger and EUS Bennett toured MSC facilities with a representative of PMA Insurance Company so he could observe our operation. He complemented MSC for having a well run organization.

3. Local, State, and Federal Agencies

A. WSCC - Water Supply Coordinating Council

- 1. The August 2nd meeting went well. All Norther New Castle County Water Purveyors attended providing reports on Water Supply and Operations & Maintenance Projects. Overall conditions are dry but now water supply issues were reported. Some counties in Pennsylvania and New Jersey are reporting very dry conditions and have considered issuing or have issued Drought Watches or Warnings. The Delaware River Basin Commission is monitoring conditions and coordinating releases from the reservoirs to maintain the required flows in the Delaware River, Brandywine Creek, White Clay Creek, and Christina River. See attached map of the Northeast Region taken from the US Drought Monitor.
- 2. The date of the next Water Providers meeting is pending.

B. WRA - Water Resource Agency

1. WUM Guyer is sending weekly pump data to the WRA Staff for demand tracking.

C. DEWARN - Delaware Water/Wastewater Agency Response Network

1. The date of the next DEWARN meeting is pending.

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Water Department Commission Meeting Report

August 30, 2022

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D. Water Operator Advisory Council

- 1. The July 7th meeting went well. Council reviewed Water Operator License Applications and approved/denied based upon the regulations, approved the May 5th meeting minutes, reviewed and approved new training courses from Del Tech, Delaware Rural Water Association, American Water Works Association, and the US EPA. The Sub Committee updated the council on its' progress reviewing the Operator Certification Regulations. Council discussed some potential issues with Contract Operators sustainable water systems, PFAS (PFOA/PFOS) Training being developed by ODW and New Council Membership Applicants.
- 2. The next meeting is scheduled for September 2, 2022.
- 3. The next meeting is pending for the 5 person Advisory Council Sub Committee tasked with review and update of the Water Operator Certification Regulations.

E. WIAC - Water Infrastructure Advisory Council

1. The next meeting is scheduled for September 21, 2022.

End of Report

Attachments:

July 2022 Water Works Report

July 2022 Water Outage Tracking Sheet

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. XX/o.

Monthly Water Works Report	July 1 - 31, 2022	y: Jay Guyer on August 23, 2022
Mon		Prepared By:

Gallons Raw 12,592,700 Finished 12,565,526 Difference -27,174 Percentage Difference 0.2	Cross Roads XXX 26	Level Range n 0.90 - 1.20 ppm 7.4 - 7.8 n 0.60 - 1.00 ppm	sent :sent		
Percentag	School Lane Resting	Goal / Target Level 1.00 ppm 7.6 0.70 ppm	10 10 Absent 0 Present	74 74 1	43 43
Adjusted Finished Total Gallons 12,782,625 12,565,526 -217,099	Frenchtown Road XXX 5	MSC Average 1.38 ppm 7.3 0.89 ppm	# Collected Results	# Received 7 # Completed 7 # of Damages 1	# Reviewed 4 # Approved 4
FT 300 Raw Total Gallons 12,854,700 12,592,700 -262,000	Basin Road Reserve Status	MSC / 1.38 7.3 0.89	ort e Bacteria Sampling (Office of Drinking Water)	Utility Locate Requests (Water and Electric Locates)	g Permit Review (Water Related Conflicts)
Year Year uly 2021 uly Difference Percentage Difference	Well(s) in Operation Days Pumped	/ Average Chlorine Residual Average PH	em Report Routine Bacteria Sampling (Office of Drinking V	Miss Utility Locate Requests (Water and Electric Lo	Building Permit Review (Water Related (
Water Production Month July July Per	Well(s) in Operat Days Pumped	Water Quality Averag Averag	General Water System Report Routine B (O		

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Monthly Water Outages / Interruptions Report

July 1 - 31, 2022

Prepared By: Jay Guyer on August 23, 2022

Planned Outage / Interruptions

Approximate

Duration

Location

Customers

No. of

Comments

Replace damaged/broken curbstop at

505 West 9th Street.

Hours / Minutes Date

West 9th Street

15 minutes

7/14/2022

17

Unplanned Outage / Interruptions

Approximate

Hours / Minutes Duration

Date

No. of

Location

Customers

Comments

55

by Choptank Excavating during the

Repaired 3/4 water service damaged

gas main / service renewal project.

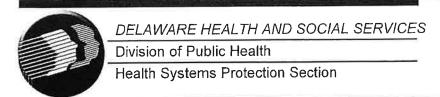
Note: Water pressure was reduced during the repair but not completely turned off during the repair.

The Strand - Between Delaware and 2nd and

Harmony Streets

2 hours

7/22/2022



Delaware PFOA and PFOS MCL Implementation Plan

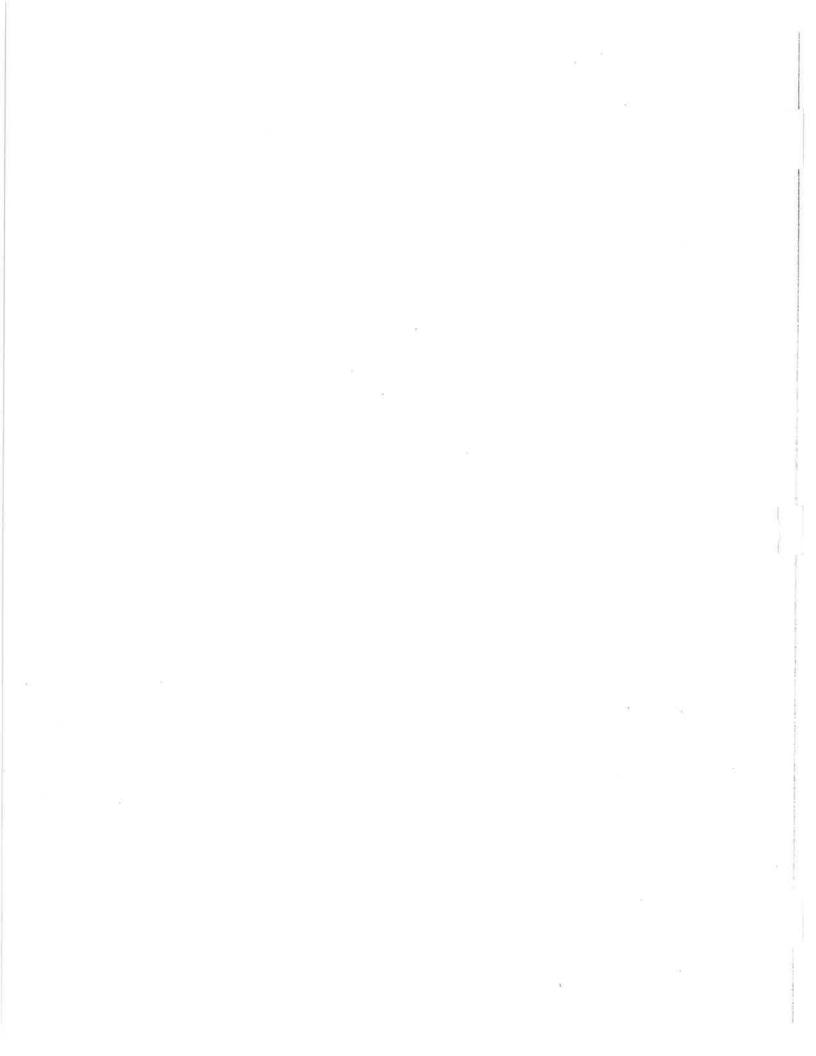
The below is the proposed implementation plan for the maximum contaminant levels (MCL) as required by Delaware House Bill 8 (HB-8), signed in October 2021.

Timeline

- February 2022 Begin stakeholder engagement
- March May 2022 Continue stakeholder conversations, hold first public meeting for input and develop formal regulatory language
- June 2022 Finalize regulatory proposal and submit to Registrar
- July 2022 Publish as proposed in Delaware Register of Regulations
- August 2022 Hold additional public meeting, if necessary, review public comment and update regulations as needed
- September October 2022 Publish as final, or republish as proposed
- Spring 2023 First required samplings by water systems

Proposed Regulatory Framework and Requirements

- MCL
 - These will be primary MCLs in the Delaware Regulations for Public Drinking Water Systems:
 - PFOS 14 parts per trillion
 - PFOA 21 parts per trillion
 - If the sum of PFOS and PFOA exceeds 17 parts per trillion (the sum of approximately 50% of each individual MCL) this will also be considered an exceedance.
 - MCL will become effective 6 months after final publication in the register
- Sampling
 - o Initial sampling must be conducted within 6 months of effective date of regulations
 - ODW is developing training and information that will be available to water systems prior to the effective date.
 - Community water systems will be required to sample annually thereafter.
 - If PFOS and/or PFOA are detected above a standard laboratory minimum detection limit (MDL), the schedule will move to quarterly sampling.
 - If repeat samples collected immediately after initial positive return a nondetect, and/or the positive can be attributed to lab contamination or other



technical issues, the system may request DPH approval to return to annual sampling.

- 4 consecutive quarters of non-detect will allow a system to return to annual sampling
- o Miscellaneous public systems will be exempt from sampling requirements unless they are identified as being at risk of contamination, based on known or suspected contamination as determined by DNREC and DPH.

Corrective Actions

- Exceedance of MCL from one sampling event will be considered an exceedance. Immediate next steps may include:
 - Exceedances of less than 2x the MCLs will be allowed resampling of source water and post-treatment sample if treatment is in place, prior to required actions
 - Exceedances greater then 2x MCLs will necessitate immediate response, possibly including temporary alternate water source, installation of treatment, etc.
- o Increasing trends or concentrations equal to or greater than 50% of any of the three MCLs (PFOA => 10.5 ppt, PFOS => 7 ppt, combined PFOA/PFOS => 8.5 ppt) will trigger outreach to the system to discuss treatment options, funding, etc., as a preventative measure.

Associated Actions and Plans

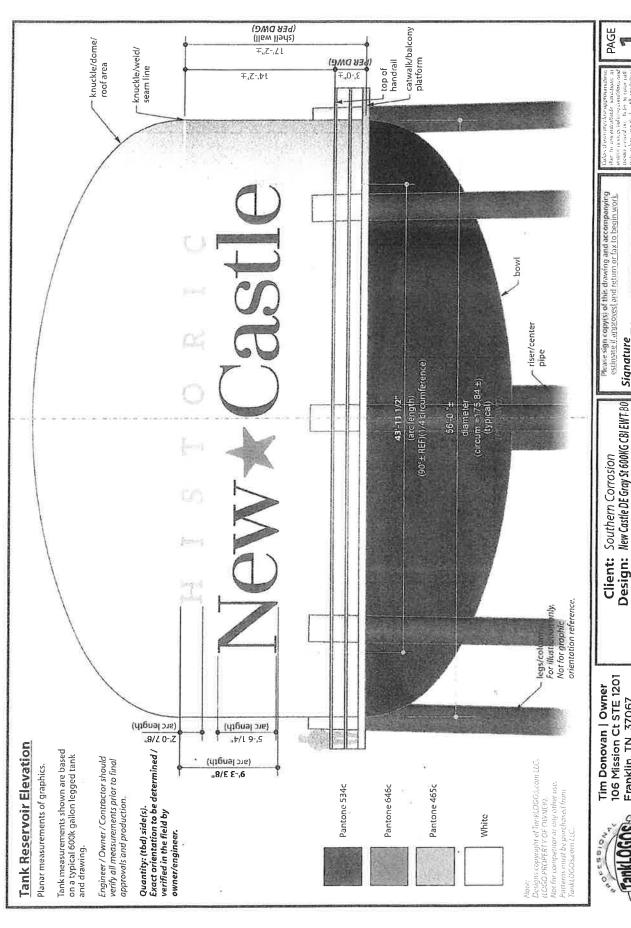
- DPH and DNREC will continue to coordinate on sampling and data to ensure resources and focus is on areas and water systems with the most potential risk for contamination.
- DPH and DNREC are working with previously sampled water systems to ensure there is support for systems identified as at risk or known to have contamination in advance of MCL implementation with outreach continuing as of the regulatory start date
- DPH and DNREC are collaborating on a PFAS mobile response unit to support systems with exceedances. This will be a temporary solution to provide immediate support while systems work through implementation of permanent solutions. The system is currently in the RFP process with an implementation expected in the Summer/Fall of 2022.

References

ATSDR PFAS MRL: https://www.atsdr.cdc.gov/pfas/resources/mrl-pfas.html
Delaware House Bill 8: https://legis.delaware.gov/BillDetail/48449

DHSS-DPH Regulations Governing Public Water Systems:

https://regulations.delaware.gov/AdminCode/title16/Department%20of%20Health%20and%20Social%20Services/Division%20of%20Public%20Health/Health%20Systems%20Protection%20(HSP)/4462.sht ml



Please sign copy(s) of this drawing and accompanying estimate if approved and return or fax to begin work.

Revision Date: First Print Date: 08-09-22 Scale: 1/8"=1'-0"±

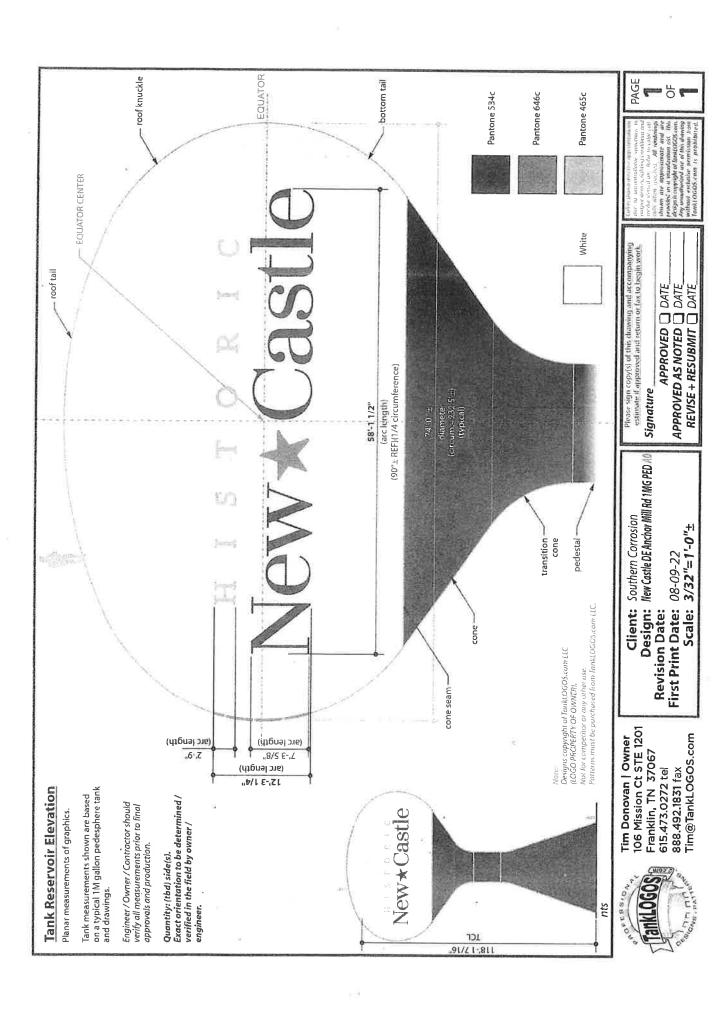
Signature

APPROVED DATE.

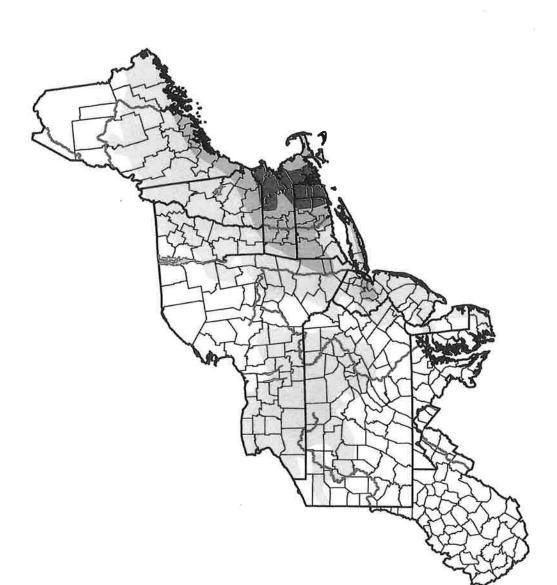
APPROVED AS NOTED DATE.

REVISE + RESUBMIT DATE.

106 Mission Ct STE 1201 Franklin, TN 37067 615.473.0272 tel 888.492.1831 fax Tim@TankLOGOS.com



U.S. Drought Monitor Northeast



August 16, 2022

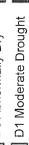
(Released Thursday, Aug. 18, 2022) Valid 8 a.m. EDT

	Dro	ught Ca	Drought Conditions (Percent Area)	ıs (Per	cent Ar	ea)
	None	D0-D4	D0-D4 D1-D4 D2-D4	D2-D4	D3-D4	D4
Current	49.35	50.65	21.83	9.71	2.48	0.00
Last Week 08-09-2022	50.09	49.91	18.80	5.76	1.15	00.00
3 Months Ago 05-17-2022	85.14	14.86	1.12	0.00	0.00	0.00
Start of Calendar Year 01-04-2022	84.91	15.09	2.17	0.85	00.00	0.00
Start of Water Year 09-28-2021	90.30	9.70	3.14	0.80	00:00	0.00
One Year Ago 08-17-2021	69.78	30.22	11.13	1.50	00:00	0.00

Intensity:

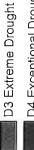
None	D0 A
٦	
Ш	- 9







D2 Severe Drought





D4 Exceptional Drought

Local conditions may vary. For more information on the Drought Monitor, go to https://droughtmonitor.unl.edu/About.aspx The Drought Monitor focuses on broad-scale conditions,

Author:

CPC/NOAA/NWS/NCEP Richard Tinker









droughtmonitor.unl.edu

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ELECTRIC DEPARTMENT COMMISSION REPORT

August 30, 2022

Prepared by Artie Granger on August 23, 2022

1. <u>Developer Projects:</u>

a. 90 Lukens Dr:

I. MSC has provided an invoice for escrow monies for the remaining work. MSC will be working with the electrical contractor to coordinate installation of MSC infrastructure. MSC expects to have this project completed shortly.

B. Riverbend Subdivision:

- I. MSC has continued to work with the builder to turn on houses as requested. MSC has turned electric on to about 5 new homes.
- II. During excavation for one of the new houses a primary and secondary conduits were damaged. MSC is working with the Builder / Developer to get this repaired.
- III. MSC has sent an invoice to the developer for the monies to be escrowed for the installation of the pathway from the Dobbinsville Sub to the Riverbend subdivision.

2. Capital Projects:

a) Van Dyke Village:

a. MSC has continued to install conduits, junction boxes and transformer pads. MSC has completed digging on Casimir Court and will start the restoration of roads and driveways before moving on to New Amstel.

b) Grant Opportunities:

a. At this time there is nothing new to report.

3. Capital Purchases:

I. MSC Utility Building

1. The builder has begun to erect the new utility building. The shell of the building is pretty much complete. The metal for the building is expected to be on site 8/23.

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Once the building is erected MSC will begin to do the work that were are planning on doing in house.

2. MSC has sent the deposit out to the wash bay company and the wash bay equipment has been ordered.

II. MSC Replacement Radios

1. MSC has been in contact with Delmarva Communications. They have received the radios and are still waiting for the repeater. Delmarva Communications is looking into installing a temporary repeater so they can get the new system up and running. They would then plan on installing the permanent one when it comes in.

III. T-10 Utility Truck Replacement

1. MSC has received the truck from Intercon truck and it was delivered to AUI for fabrication. MSC will be working through the design with AUI and they will complete it.

IV. New Stake Body

1. MSC has been in contact with Intercon Truck and Equipment. MSC expects to be able to take delivery within the next month.

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August 30, 2022

Prepared by Artie Granger on August 23, 2022

4. Operations:

a. Outages:

- I. There were one outage the past month.
 - i. One outage was caused by a squirrel on a transformer which caused 26 customers to lose power for about 35 minutes.

SAIDI (minutes)	SAIFI (number of interruptions)	CAIDI (minutes)	ASAI (percent)
83.887	2.00756	41.785	99.984

II. 8/1/21 - 8/1/22

SAIDI - is the average outage duration for each customer served.

SAIFI - is the average number of interruptions that a customer would experience.

CAIDI - gives the average outage duration that any given customer would experience.

ASAI - is the Average Service Availability Index.

5. Repairs and Maintenance:

A. Wilmington Road Substation:

I. The electric department has performed the monthly inspections at this location.

B. Dobbinsville Substation:

I. MSC has replaced the insulator that was damaged when a squirrel got on the buss structure.

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- II. MSC has had the Dobbinsville substation's main breaker trip when there is a fault on one of the distribution circuits. The last time this happened it was when a squirrel shorted out an arrester on 9th street. We talked with Utility Engineering and while working with them and testing companies we feel that we may have corrected this problem. There was a coordination issue between the main breaker relay and the distribution relays under certain conditions. We have implemented the recommended relay settings.
- III. MSC has had the Dobbinsville substation out of service while we were working through this issue. MSC will also have additional testing done while the substation is off line. Once this is complete MSC will put Dobbinsville back in service. MSC expects this to be complete within the next couple of weeks.

C. Fault Detectors:

 MSC received 12 sets of underground fault detectors and began to install them in our larger industrial parks.

D. System Infrared Inspection

I. MSC has Compliance Environmental performing our annual system infrared inspection.