### Municipal Services Commission Monthly Meeting April 25, 2024 – 9:00 a.m. 216 Chestnut Street New Castle, Delaware

The meeting was called to order at 9:00 a.m. with Mr. Scott Blomquist, Secretary, presiding.

Present:

David Atherton, Commissioner, President

John Wik, Commissioner

Antonina Tantillo, Acting Commissioner

Scott L. Blomquist, Secretary

Absent:

Mayor Valarie W. Leary, Commissioner

Staff in Attendance:

Kendrick Natale, Comptroller

Jay Guyer, Manager, Water Utility

David Bennett, Supervisor, Electric Utility

Mr. Blomquist convened the meeting at 9:00 a.m. Roll call followed and a quorum to conduct business was declared.

### Minutes

March 20, 2024 – A motion to approve the minutes of the March 20, 2024, regular meeting as presented was made by Commissioner Wik, seconded by Commissioner Atherton and unanimously passed.

### Appointments/Elections

Mr. Blomquist read the appointments/elections before the Board:

- Re-election of Commission President David Atherton, Re-appointment of Scott Blomquist as Commission Secretary and election of Ken Natale as Commission Treasurer
- Re-appointment of Scott Blomquist as DEMEC Board Member and Re-appointment of Ken Natale as DEMEC Alternate Member
- Re-appointment of Jay Guyer as Delaware Rural Water Voting Delegate and Ryan Jaeger as Alternate
- Re-appointment of Jay Guyer as Delaware Water/Wastewater Agency Resource Network
   Delegate and Ryan Jaeger as Alternate
- Re-appointment of Scott Blomquist as Delaware River Basin Commission Voting Delegate and Jay Guyer as Alternate
- Appointment of Scott Blomquist and Ken Natale as Trustees for the Pension Plan for the Employees of the Municipal Services Commission

A motion to approve all appointments and elections was made by Commissioner Wik, seconded by Commissioner Atherton and unanimously passed.

Mr. Blomquist asked the Department Heads to stand on their reports.

Comptroller/Treasurer Report - Mr. Natale reporting

(See attached report)

Mr. Natale reported as of March 31, 2024:

### Municipal Services Commission Monthly Meeting April 25, 2024 – 9:00 a.m. 216 Chestnut Street New Castle, Delaware

Check Register Disbursements: Mr. Natale pointed out some particular payments that were fairly large:

- \$13,500 Keystone Engineering Group, Inc., for SCADA upgrades
- \$170,000 City of New Castle for the quarterly appropriation
- \$16,500 Utility Financial Solutions LLC for the rate design and financial projections done in January

Mr. Natale responded to questions from the Board and explained several items of note in his report.

Mr. Natale noted that a formula error on the Statement of Revenues and Changes in Net Position that was pointed out by Commissioner Atherton was corrected. The statement being sent to the Auditors has the correct data. Mr. Natale stated that when the Audit has been finalized, he will bring a budget amendment forward to roll forward the remaining balance of the Van Dyke undergrounding project.

MSC received notification from the Government Finance Officers Association that last year's Comprehensive Annual Financial Report received their Certificate of Achievement for Excellence in Financial Reporting.

In response to a question from Commissioner Atherton, Mr. Natale explained the fluctuation in cash on hand. He added that year-over-year, MSC's cash position improved. At the beginning of the year MSC had 99 days of cash on hand and as of March 31<sup>st</sup>, cash on hand was 105 days. Mr. Blomquist added that the goal over the next three years is to get to 120 days of cash on hand.

### **Budget Amendment**

Mr. Natale explained that DEMEC informed MSC that last month there was a court case involving how PJM ran the capacity auctions, and it resulted in capacity payments being four times larger than what was expected. As a result, DEMEC must increase the wholesale electric rate for MCS from \$91.21 to \$94.29 per MW. This results in a cost per KWh of \$.00308 which will increase the average residential customer's bill by approximately \$2.00. The total dollar effect over the fiscal year is \$228,000 and this is not a cost that MSC can absorb and maintain cash balances.

Mr. Blomquist added that the recommendation to the Board is to allow MSC to make the adjustment to the Power Purchase Adjustment (PPA). In response to a comment from Commissioner Atherton, Mr. Blomquist concurred that MSC has no choice in this matter. Mr. Blomquist added that if the court ruling is overturned and those funds are returned to the MSC, a negative PPA would be made and monies would be returned to the customers. The initial court case was decided in December 2023, and the Appeals Court recently rejected an appeal.

Mr. Natale explained that MSC owns a portion of the Beasley Power Plant in Smyrna, which results in a savings of \$12 per MW; adding that other utilities that are not participants in Beasley are seeing higher MW rates than MSC. Messrs. Natale and Blomquist explained that DEMEC will provide discussion notes to put out to the public.

Mr. Natale added that MSC is currently the lowest provider in the State (28.5% lower than Delmarva and 7% lower than the Co-Op), and will continue to be the lowest provider in the State if the PPA adjustment is approved by the Board.

### Municipal Services Commission Monthly Meeting April 25, 2024 – 9:00 a.m. 216 Chestnut Street New Castle, Delaware

Mr. Natale noted that much of this has to do with State and Federal energy policy. A discussion of the Indian River Power Plant closure and the ramifications to other utilities and customers ensued. Commissioner Wik recommended that communications to customers emphasizes the State and the mistake that was made.

Mr. Natale stated that they are asking the Board to approve putting in the PPA for \$.00308 per kWh and to increase the revenue and the purchase power expense lines by \$228,000 for the 11 months remaining in fiscal year 2025.

A motion was made by Commissioner Atherton to accept the Comptroller's recommendation in regard to raising the rate because of the closure of the coal-fired plant. The motion was seconded by Commissioner Wik and unanimously passed.

### Draft Handbook

Mr. Blomquist noted the revisions are mostly format. Mr. Natale explained that the insurance company provided the template and there were some policy changes.

A motion to approve the revisions to the 2024 MSC Handbook was made by Commissioner Wik, seconded by Commissioner Atherton and unanimously passed.

### Electric Department Report - Mr. Granger reporting

(See attached report)

Mr. Bennett stated that he had no additional items to report and that he would stand on the report as presented.

### Water Department Report - Mr. Guyer reporting

(See attached report)

Mr. Guyer stated that he would stand on the report as presented.

Mr. Guyer added that the Asset Management Program was submitted to the AWWA for presentation and it was accepted. A presentation will be made on August 28<sup>th</sup> at 4:00 p.m.

### Secretary's Report - Mr. Blomquist reporting

Closing for School Lane is set up for May 3<sup>rd</sup>.

A motion to move to executive session was made by Commissioner Wik. The motion was seconded by Commissioner Atherton and the meeting moved to executive session at 9:27 a.m.

Mayor Leary joined the meeting at approximately 9:40 a.m.

The Commissioners came out of executive session at 9:54 a.m.

The May Commission meeting was set for Thursday, May 23<sup>rd</sup> at 9:00 a.m.

### **Municipal Services Commission Monthly Meeting** April 25, 2024 - 9:00 a.m. 216 Chestnut Street New Castle, Delaware

A motion to adjourn was made by Commissioner Leary and seconded by Commissioner Wik. The motion received unanimous approval and the meeting adjourned at 9:56 a.m.

Kathleen R. Weirich, Stenographer

Approved: Scath Blower (Minutes transcribed from notes.)

### **Comptroller/Treasurer's Report**



Municipal Services Commission of the City of New Castle

April 25, 2024 Commission Meeting
Prepared By: Ken Natale, CPFO on April 18, 2024

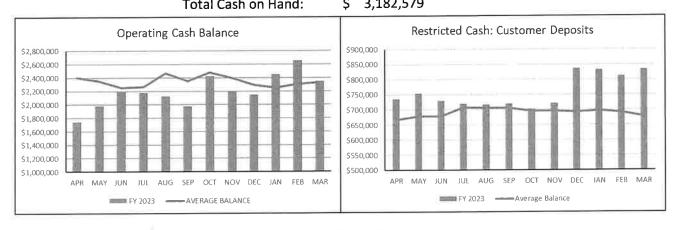
### Contents

Cash & Investments	1
Customer Service/Billing.	. 4
Electric Revenues	5
Electric Expenses	4
Budget to Actual Comparison – Electric	a. 6
Water Revenues	3 - 1 3. 7
Water Expenses	7
Budget to Actual Comparison – Water	a. 8
Statement of Net Position	
Statement of Revenues, Expenses, and Changes in Net Position	
Combining Balance Sheet by Department	
Combining Schedules of Revenues, Expenses, and Changes in Net Position by Department	a 13
Capital & Projects Budget to Actual	15

### Cash & Investments

As of March 31, 2024 the cash balances were:

M&T Bank Checking:	\$	157,106
M&T Investment Sweep:		2,191,485
M&T Bank Restricted		833,089
Petty Cash/Change Fund:		899
Total Cash on Hand:	<	3 182 579



A condensed cash flow summary for March is provided below for the operating accounts:

Beginning Balance	\$	2,658,331
Cash from customers		897,604
Interest Income		9,700
Bond Proceeds		0
Refunds to customers - deposits	(	2,129)
Payments to suppliers for goods & services*	(	1,062,590)
Bank service fees	(	665)
Payments to employees for services	(	150,761)
Net Cash Provided (Used)	(	308,841)
Ending Cash Balance	\$	2,349,490

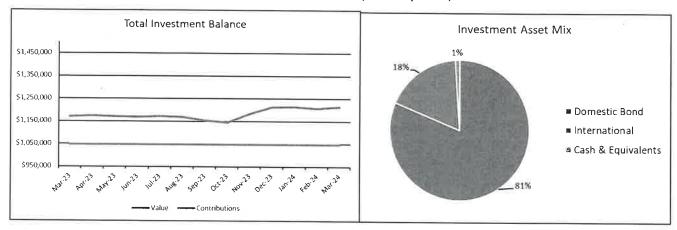
<sup>\*</sup>A detailed check register for the month is available on page 3 of this report.

As of March 31, 2024 the value of the Commission's investment portfolio totaled \$1,215,232 which is a net gain of \$7,696 (6.9%) from the prior month. For the fiscal year ended March 31, the investment portfolio was up \$44,451 (3.8%)

The M&T Investment Sweep account is where cash that is not immediately needed for operations is placed to earn interest on the funds. Currently, those funds are invested in a Goldman Sachs Government Money Market Mutual Fund (FGTXX) which currently pays 5.33% interest and has a stable net asset value of \$1.00.

There was 105 days unrestricted cash on hand at March 31<sup>st</sup> (-8 days from prior month) when including the value of the Commission's investment portfolio which is held in liquid assets (mutual and exchange traded funds).

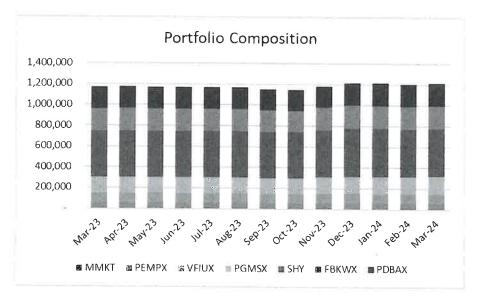
### Comptroller/Treasurer's Report - April 25, 2024



The "domestic bond" category in the *Investment Asset Mix* chart above, includes US Government instruments and corporate bonds of US based organizations. The "international" category includes debt instruments of foreign governments as well as corporate bonds issued by foreign corporations.

The Commission's investment portfolio was invested in the following securities:

Holdings	Symbol	Market Value	Est. Yield
Money Markets		POLICE DE LA COMPANION DE LA C	
Insured Cash Accounts		\$ 7,409	0.80%
Mutual Funds			
Fidelity Advisor Total Bond CL Z	FBKWX	222,185	4.32%
PGIM Total Return Bond CL A	PDBAX	215,994	4.45%
PIMCO Emerging Markets Bond 12	PEMPX	55,110	5.91%
T Rowe Price Global Multi Sector Bond I	PGMSX	168,957	5.13%
Vanguard Intermediate Term Treasury	VFIUX	86,989	3.45%
Exchange Traded Funds			AS STATE
iShares Trust 1-3 Year Treasury Bond EFT	SHY	458,588	3.11%
Total		\$1,215,232	PER AD



### Comptroller/Treasurer's Report – April 25, 2024

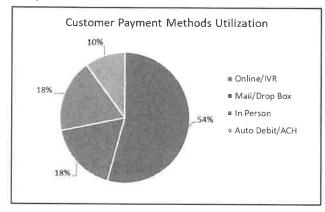
Number	Date	Vendor Name	Amount
201348	03/15/2024	COLONIAL LIFE	\$ 781.34
201349	03/15/2024	Council 81	437.50
201350	03/15/2024	Delaware River Basin Comm	553.00
201351	03/15/2024	Delaware State Escheator	947.91
201352	03/15/2024	Delmarva Power	495.75
	STATE OF THE PARTY	Dover Plumbing Supply Co.	335.00
		Keystone Engineering Group Inc	13,577.50
		Pennoni Associates Inc.	320.00
	03/15/2024		137.47
		StrategicInsurancePartners	798.40
		Terex Utilities Inc	5,263.08
		Trans Union LLC	278.46
		Transformer Associates Limited	1,833.00
		Walter Granger	480.00
		Artesian Water Co Inc	2,210.12
			170,830.08
		City of New Castle	20.00
		Consult Dynamics Inc DCA Net	1,817.24
		Delta Dental of Delaware Inc	
		DEMEC Inc	998.41
		Department of Human Resources Financial Services	36,679.72
		Jack Henry & Associates Inc./Profit Stars	1,100.00
		Kathleen R Weirich	165.00
	03/27/2024		221.73
		McCollom D'Emilio Smith Uebler LLC	315.00
201383	03/27/2024	Pennoni Associates Inc.	2,000.00
201384	03/27/2024	Principal Financial Group	1,888.94
201385	03/27/2024	United Electric Supply Co	1,972.00
201386	03/27/2024	Utility Financial Solutions LLC	16,500.00
201387	03/27/2024	Walter Granger	160.00
		STATE OF DELAWARE/DNREC	7,134.96
		Maryland Child Support Account	184.62
		Nationwide Retirement Sol	5,072.97
		United States Treasury	18,061.81
		Ferguson Enterprises Inc	7,961.51
DFT0002233	03/01/2024	M&T ONE CARD	11,209.47
		American Municipal Power Inc	9,111.06
	A STATE OF THE PARTY OF THE PAR	BRINKS CAPITAL	680.30
		Maryland Child Support Account	184.62
		Nationwide Retirement Sol	4,991.79
			18,223.85
		United States Treasury	1,748.60
DFT0002241			22,897.42
		Nationwide Life Ins. Co. of America	
DFT0002243			572,483.38
		Ferguson Enterprises Inc	3,665.50
		M&T ONE CARD	23,826.29
		Maryland Child Support Account	184.62
		Nationwide Retirement Sol	4,992.75
		Delaware Div. of Revenue	3,700.24
		United States Treasury	18,488.45
		COLONIAL LIFE	1,172.01
DFT0002252	03/29/2024	COMPTROLLER OF MARYLAND	1,627.15
And the second s		Delaware Div. of Revenue	17,934.00
CONTRACTOR OF STREET	· · · · · · · · · · · · · · · · · · ·	Ferguson Enterprises Inc	16,350.00
		M&T ONE CARD	27,586.45
THE PARTY OF THE P	12720	TOTAL PAYMENTS	\$ \$1,062,590.47

### Comptroller/Treasurer's Report - April 25, 2024

### Customer Service/Billing

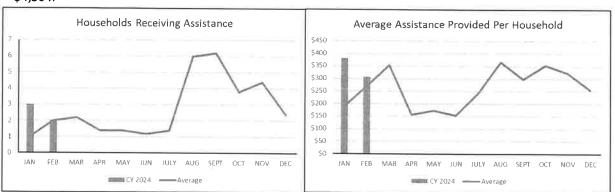
Since the previous meeting, the Customer Service Department processed:

Bills sent	3220
Delinquent & past due notices	348
Automated phone notifications	368
Payment arrangements	7
Contracts	0
Service cuts for non-payment	14
Accounts sent to collections	2
Electric bad debt write-offs	\$0.00
Applications for service	20



### **New Castle Cares**

The Salvation Army oversees the New Castle Cares Fund which is funded by the Commission to assist households having trouble making their utility payments. During the month of March, the fund did not assist any customers. The maximum allowed by the program is \$400. The current balance in the fund is \$4,304.



In addition to assistance provided through the New Castle Cares fund, three customers received an average of \$209 from other agencies or nonprofits that provide assistance for utility bills.

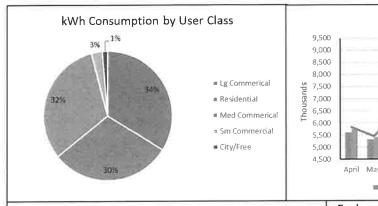
Below is a condensed aging report for *active* customers as of April 17, 2024:

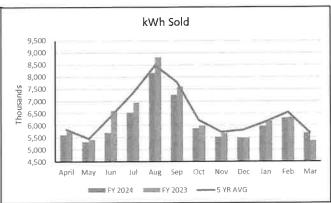
Total	Current	30 Days	60 Days	90 Days	120 Days
\$1,214,470	\$1,053,639	\$157,070	\$1,260	\$1,685	\$816

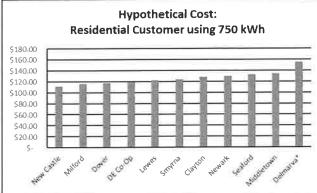


### **Electric Revenues**

User charges are \$18,000 under budget fiscal year to date. March kWh sales were 5.9% higher than the same period last year. Consumption for the year was approximately 5.2% lower than the 5-year average and 3.6% lower than the prior year due to the mild summer 2023 weather compared to historical averages. This decrease in consumption is consistent with decreased consumption across DEMEC members as a whole. The negative variance in user charges was reduced by the commission enacting a midyear rate increase in January.







Each month, DEMEC provides a comparison of the cost of residential electric service. The analysis assumes a residential customer who uses 750 kWh per month (change from prior months). MSC's rate is 28.5% lower than Delmarva\* and 7.2% lower than the co-op.

\*Approximate. DP&L's transmission capacity charge is based on each individual's Peak Load Contribution (PLC) to the overall transmission load. Each customer has a unique PLC that changes every January.

### **Electric Expenses**

Electric operating expenses have an unfavorable variance (\$160,000). There is a positive variance of \$11,000 power purchase costs due to lower than anticipated consumption. The negative variance in operations' salaries & benefits is due to increases in compensated absences and entries related to the annual pension valuation. The variance in repairs & maintenance is related to capitalized equipment costs for Van Dyke being lower than anticipated for the year. In addition, the Electric Department needed to replace the motor in one of their trucks, this expense was approved by the Commissioners in fiscal year 2023, however, due to supply chain disruptions, the repair was not able to be completed until May of 2023, meaning the expense fell in the current budget year (\$20,000). There is a \$73,000 negative variance in professional fees related to certain costs related to the meter replacement project which were approved in the capital budget, but due to accounting standard requirements are not capitalizable costs and must be reported on the operating statement.

After accounting for non-operating revenues and expenses, there is a decrease in net position of \$212,000, a decrease of \$143,000 more than anticipated. Investment income overperformed expectations by \$37,000 as a result of investing more idle cash in government money market mutual funds. There was a loss on disposal of assets of \$48,000 due to assets for the old meter system being taken out of service and obsolete inventory being removed as the Commission transitioned to AMI.

### Municipal Services Commission Budget to Actual Comparison – Electric As of March 31, 2024

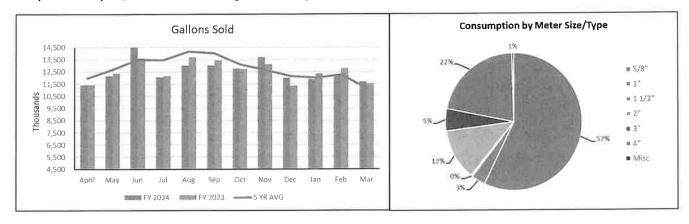


A3 OI WIA	1011 31, 202	4	
	Adopted		
<u>-</u>	Budget	Actual	Variance
Operating Revenues			
User Charges	9,624,301	9,639,111	14,810
City & MSC Services	93,000	60,580	(32,420)
Miscellaneous Income	61,210	82,351	21,141
Total Operaing Revenues	9,778,511	9,782,042	3,531
Less: Free Service	8,000	7,788	212
Net Operating Revenues	9,770,511	9,774,254	3,743
Operating Expenses			
Operations Dept			
Purchase of electric for resale	6,751,000	6,740,051	10,949
Salaries and benefits	885,404	917,106	(31,702)
Professional fees	106,250	74,821	31,429
Repairs and maintenance	(36,150)	46,969	(83,119)
Other purchased services	39,000	53,429	(14,429)
Supplies and materials	43,800	39,404	4,396
Depreciation	712,500	740,840	(28,340)
Total operations	8,501,804	8,612,620	(110,816)
General & administrative			
Salaries and benefits	518,853	516,826	2,027
Professional fees	174,352	247,551	(73,199)
Repairs and maintenance	22,649	26,199	(3,550)
Other purchased services	38,270	44,605	(6,335)
Supplies and materials	24,363	23,277	1,086
Miscellaneous	30,000	18,530	11,470
Depreciation	28,000	8,745	19,255
Debt Service	18,895	18,833	62
Total general & administrative	855,382	904,566	(49,184)
Total operating expenses	9,357,186	9,517,186	(160,000)
Operating Income	413,325	257,068	(156,257)
Nonoperating revenue(expense)			
Investment income	80,000	117,233	37,233
Investment expense	(2,500)	(2,320)	180
Unrealized gain(loss) on investment:	55	2,681	2,681
Realized gain(loss) on disposal of ass	1:=1	(48,221)	(48,221)
Grant income	(達)	30,041	30,041
Grant expense	9 <b>4</b> 5	(30,041)	(30,041)
Other Expense	243	(637)	(637)
Appropriations		(007)	(557)
Mayor and Council	(560,000)	(531,233)	28,767
Special	:-:	(6,755)	(6,755)
Total nonoperating revenue(expense)	(482,500)	(469,252)	13,248
Change in Net Position	(69,175)	(212,184)	(143,009)



### **Water Revenues**

User charges have a favorable variance of \$23,000 for the fiscal year. Water consumption for the month of March was up 137,000 gallons from the same period last year. Consumption changes were mixed across all meter sizes. Consumption for the year was 0.6% higher than the five year average and 2.2 higher than the prior fiscal year, as a result of selling 4.5 million gallons to Artesian Water in June of 2023.



### Water Expenses

Water operating expenses have an unfavorable year to date variance (\$7,000). Categories that are over budget are mostly offset by other categories that came in under budget. Reasons for the unfavorable variances include:

- Operating salaries & benefits pension valuation entries
- Other Purchased Services increased insurance costs
- Depreciation new assets placed in service during the year
- Professional fees certain costs related to the meter replacement project which were approved in the capital budget but do to accounting standard requirements are not capitalizable costs and must be reported on the operating statement.
- Debt service interest on bond proceeds drawn during the construction period of the Hewlett & Janvier water main replacement.

When considering nonoperating revenues and expenses, there is an increase in net position of \$240,000, which is \$171,000 better than anticipated for the year. \$169,000 of that variance is related to a grant from the State of Delaware for replacement spent carbon at the School Lane Treatment Facility. The new filter media has been capitalized in line with the Commission's policy as the new carbon has an estimated useful life in excess of a year and as a result there is no corresponding "grant expense" to offset the revenue.

### Municipal Services Commission Budget to Actual Comparison – Water As of March 31, 2024



	Adopted	•	
	Adopted	A -A1	M-1-
Operating Revenues	Budget	Actual	Variance
Operating Revenues User Charges	2,456,543	7 490 020	22 207
City & MSC Services		2,489,930	33,387
Miscellaneous Income	40,500	29,959	(10,541)
Total Operaing Revenues	28,790 2,525,833	41,188	12,398
Less: Free Service		2,561,077	35,244
Net Operating Revenues	4,000	3,508	492
Net Operating Revenues	2,521,833	2,557,569	35,736
Operating Expenses			
Operations Dept			
Purchase of water for resale	26,000	24,696	1,304
Salaries and benefits	947,607	951,016	(3,409)
Professional fees	85,590	46,903	38,687
Repairs and maintenance	212,674	216,670	(3,996)
Other purchased services	30,150	44,043	(13,893)
Supplies and materials	120,555	48,710	71,845
Depreciation	306,400	351,165	(44,765)
Total operations	1,728,976	1,683,203	45,773
			·
General & administrative			
Salaries and benefits	305,605	302,682	2,923
Professional fees	147,482	206,860	(59,378)
Repairs and maintenance	24,073	25,834	(1,761)
Other purchased services	31,030	36,625	(5,595)
Supplies and materials	26,110	20,768	5,342
Miscellaneous	1,000	(123)	1,123
Depreciation	19,000	4,648	14,352
Debt Service	3,883	13,509	(9,626)
Total general & administrative	558,183	610,803	(52,620)
Total operating expenses	2,287,159	2,294,006	(6,847)
Operating Income	234,674	263,563	28,889
Nonoperating revenue(expense)			
Investment income	15,000	20,600	5,600
Investment expense	(500)	(409)	91
Unrealized gain(loss) on investment:	(500)	473	473
Realized gain(loss) on investment	2	(7,058)	(7,058)
Gain(loss) on disposal of asset	Ē	(4,002)	(4,002)
Grant income		177,589	177,589
Grant expense	-	(9,079)	(9,079)
Other Expense	_	(9,845)	(9,845)
Mayor and Council	(140,000)	(152,088)	(12,088)
City Services	(40,000)	(37,706)	2,294
Special	(40,000)	(2,178)	(2,178)
Total nonoperating revenue(expense)	(165,500)	(23,703)	141,797
Change in Net Position	69,174	239,860	170,686

### Municipal Services Commission Statement of Net Position As of March 31, 2024 and 2023



		2024		2023
ASSETS:				
Current assets:				
Cash and equivalents	\$	2,349,490	\$	1,955,472
Investments		1,215,232		1,170,779
Accounts receivable, net		592,766		554,397
Inventories		1,026,378		834,639
Prepaids		94,046		142,121
Restricted cash		833,089		733,959
Total current assets		6,111,001		5,391,367
Noncurrent assets:				
Capital assets not being depreciated:				
Land		43,796		43,796
Construction in progress	8	1,211,700		932,724
Capital assets net of accumulated depreciation:				
Buildings		676,735		710,253
Equipment		746,281		790,191
Infrastructure		15,680,760		14,437,131
Total noncurrent assets		18,359,272	_	16,914,095
Total assets	-	24,470,273	-	22,305,462
DEFERRED OUTFLOWS OF RESOURCES				
Pension		327,027		574,627
Total deferred outflows		327,027	_	574,627
LIABILITIES				
Current liabilities:				
Accounts payable		668,057		625,166
Accrued liabilities		94,540		24,280
Customer Deposits		848,761		744,863
Total current liabilities		1,611,358		1,394,309
Noncurrent liabilities:				
Due within one year		105,956		91,570
Due in more than one year		3,889,447	-	2,330,008
Total noncurrent liabilities		3,995,403	_	2,421,578
Total liabilities	-	5,606,761	-	3,815,887
DEFERRED INFLOWS OF RESOURCES		242.005		250 224
Pension	-	348,995	-	250,334
Total deferred inflows	-	348,995		250,334
NET POSITION		15 522 505		16 160 070
Net investment in capital assets		15,623,005		16,160,879
Unrestricted	-	3,218,539	- c	2,652,989
Total net position	\$	18,841,544	\$	18,813,868



### Municipal Services Commission Statement of Revenues, Expenses, and Changes in Net Position As of March 31, 2024 and 2023

	2024	2023
Operating Revenues:		
Water sales	\$ 2,519,889	\$ 2,336,624
Powersales	9,699,691	9,183,805
Miscellaneous	123,539	78,731
Total operating revenues	12,343,119	11,599,160
Less: free service	(11,296)	(10,593)
Net operating revenues	12,331,823	11,588,567
Operating Expenses		
Purchase of water and power	6,764,747	6,739,628
Salaries and benefits	2,687,630	2,460,936
Repairs and maintenance	315,672	333,051
Supplies	576,135	344,260
Utilities	132,036	156,342
Insurance	178,702	183,450
Professional fees	18,530	-
Administrative	32,342	
Depreciation	1,105,398	899,571
Total operating expenses	11,811,192	4,377,610
Operating income (loss)	520,631	471,329
Nonoperating revenues (expenses):		
Net investment income	135,104	67,620
Realized gain (loss) on investments	(7,058)	(13,771)
Unrealized gain(loss) on investments	3,154	(82,952)
Gain (loss) on disposal of assets	(52,223.00)	(4,888.00)
Grantincome	207,630	39,521
Grant Expense	(39,120)	(40,001)
Miscellaneous	(10,482)	(4,926)
Appropriations to Mayor & Council of New Castle	(25) .52)	(1,320)
Ordinary	(683,321)	(665,839)
City Services	(37,706)	(35,732)
Special	(8,933)	(10,709)
Total nonoperating revenues (expenses)	(492,955)	(751,677)
Income before capital contributions	27,676	(280,348)
Change in net position	27,676	(280,348)
Net position - beginning	18,813,868	19,094,216
Net position - ending	\$ 18,841,544	\$ 18,813,868

### Comptroller/Treasurer's Report - April 25, 2024

### Municipal Services Commission Combining Balance Sheet by Department

As of March 31, 2024 and 2023



	Water	e.	Electric	ric	Total	le
	2024	2023	2024	2023	2024	2023
ASSETS:						
Current assets:						
Cash and equivalents	16		2,349,490.00	1,955,472.00	2,349,490.00	1,955,472.00
Investments	182,285.00	175,616.00	1,032,947.00	995,163.00	1,215,232.00	1,170,779.00
Accounts receivable, net	155,649.00	131,289.00	437,117.00	423,108.00	592,766.00	554,397.00
Inventories	267,304.00	191,867.00	759,074.00	642,772.00	1,026,378.00	834,639.00
Prepaids	30,602.00	49,040.00	63,444.00	93,081.00	94,046.00	142,121.00
Restricted cash	ũ		833,089.00	733,959.00	833,089.00	733,959.00
Total current assets	635,840.00	547,812.00	5,475,161.00	4,843,555.00	6,111,001.00	5,391,367.00
Noncurrent assets:						
Capital assets not being depreciated:						
Land	43,796.00	43,796.00	æ	Ī	43,796.00	43,796.00
Construction in progress	1,211,700.00	465,279.00	I,	467,445.00	1,211,700.00	932,724.00
Capital assets net of accumulated depreciation:						
Buildings	307,946.00	323,177.00	368,789.00	387,076.00	676,735.00	710,253.00
Equipment	333,777.00	257,140.00	412,504.00	533,051.00	746,281.00	790,191.00
Infrastructure	8,160,672.00	6,952,525.00	7,520,088.00	7,484,606.00	15,680,760.00	14,437,131.00
Total noncurrent assets	10,057,891.00	8,041,917.00	8,301,381.00	8,872,178.00	18,359,272.00	16,914,095.00
Total assets	10,693,731.00	8,589,729.00	13,776,542.00	13,715,733.00	24,470,273.00	22,305,462.00
237 al 1033 a 20 3WO 17H 10 G1ag17176						
Defence Outrows of Acsociates Pension	140.270.00	258,583.00	186,757.00	316,044.00	327,027.00	574,627.00
Total deferred outflows	140,270.00	258,583.00	186,757.00	316,044.00	327,027.00	574,627.00 (Continued)

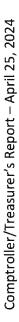
## Comptroller/Treasurer's Report - April 25, 2024

### Municipal Services Commission Combining Balance Sheet by Department As of March 31, 2024 and 2023



ļ	l						
	LIABILITIES	Current liabilities	Accounts payable	Accrued liabilities	Customer Deposits	Due to other funds	Total current liabilities

Total	2023	625,166.00	24,280.00	744,863.00		1,394,309.00	91,570.00	2,330,008.00	2,421,578.00	3,815,887.00		250,334.00	250,334.00		16,160,879.00	2,652,989.00	18,813,868.00
To	2024	668,057.00	94,540.00	848,761.00		1,611,358.00	105,956.00	3,889,447.00	3,995,403.00	5,606,761.00		348,995.00	348,995.00		15,623,005.00	3,218,539.00	18,841,544.00
tric	2023	580,238.00	12,769.00	747,992.00	(814,498.00)	526,501.00	77,994.00	1,198,225.00	1,276,219.00	1,802,720.00		137,684.00	137,684.00		8,473,194.00	3,618,179.00	12,091,373.00
Electric	2024	571,292.00	20,779.00	848,761.00	(783,347.00)	657,485.00	82,184.00	1,155,175.00	1,237,359.00	1,894,844.00		189,266.00	189,266.00	*	7,801,488.00	4,077,701.00	11,879,189.00
ter	2023	44,928.00	11,511.00	(3,129.00)	814,498.00	867,808.00	13,576.00	1,131,783.00	1,145,359.00	2,013,167.00	,	112,650.00	112,650.00		7,687,685.00	(965,190.00)	6,722,495.00
Water	2024	96,765.00	73,761.00	(0	783,347.00	953,873.00	23,772.00	2,734,272.00	2,758,044.00	3,711,917.00		159,729.00	159,729.00		7,821,517.00	(859, 162.00)	6,962,355.00





### **Municipal Services Commission**

### Combining Schedules of Revenues, Expenses, and Changes in Net Position by Department For the twelve months ending March 31, 2024 and 2023

	Wa	Water	Elec	Electric	To	Total
	2024	2023	2024	2023	2024	2023
Operating Revenues:						
Charges for services	2,519,889.00	2,336,624.00	9,699,691.00	9,183,805.00	12,219,580.00	11,520,429.00
Miscellaneous	41,188.00	40,605.00	82,351.00	38,126.00	123,539.00	78,731.00
Total operating revenues	2,561,077.00	2,377,229.00	9,782,042.00	9,221,931.00	12,343,119.00	11,599,160.00
Less: free service	(3,508.00)	(3,791.00)	(7,788.00)	(6,802.00)	(11,296.00)	(10,593.00)
Net operating revenues	2,557,569.00	2,373,438.00	9,774,254.00	9,215,129.00	12,331,823.00	11,588,567.00
Operating Expenses						
Purchase of water and power	24,696.00	22,924.00	6,740,051.00	6,716,704.00	6,764,747.00	6,739,628.00
Salaries and benefits	1,253,698.00	1,156,660.00	1,433,932.00	1,304,276.00	2,687,630.00	2,460,936.00
Repairs and maintenance	242,504.00	209,087.00	73,168.00	123,964.00	315,672.00	333,051.00
Professional fees	253,763.00	149,248.00	322,372.00	195,012.00	576,135.00	344,260.00
Supplies	69,355.00	84,406.00	62,681.00	71,936.00	132,036.00	156,342.00
Other purchased services	80,668.00	94,780.00	98,034.00	88,670.00	178,702.00	183,450.00
Miscellaneous	•	Y	18,530.00	*	18,530.00	r.

(Continued)

899,571.00 11,117,238.00 471,329.00

1,105,398.00 11,811,192.00 520,631.00

573,886.00 9,074,448.00

749,585.00 9,517,186.00 257,068.00

325,685.00

355,813.00 2,294,006.00

> Total operating expenses Operating income (loss)

Interest Depreciation

13,509.00

263,563.00

330,648.00

18,833.00

140,681.00

32,342.00



## Municipal Services Commission

### Combining Schedules of Revenues, Expenses, and Changes in Net Position by Department For the twelve months ending March 31, 2024 and 2023

	Wa	Water	Elec	Electric	70	Total
	2,024.00	2,023.00	2,024.00	2,023.00	2,024.00	2,023.00
Nonoperating revenues (expenses):						
Net investment income	20,191.00	9,827.00	114,913.00	57,793.00	135,104.00	67,620.00
Realized gain (loss) on investments					10	*
Unrealized gain(loss) on investments	473.00	(12,443.00)	2,681.00	(70,509.00)	3,154.00	(82,952.00)
Realized gain(loss) on investments	(7,058.00)	(13,771.00)	¥.	×	(7,058.00)	(13,771.00)
Gain(loss) on disposal of fixed assetst	(4,002.00)	ā	(48,221.00)	(4,888.00)	(52,223.00)	(4,888.00)
Grant income	177,589.00	39,521.00	30,041.00	9.	207,630.00	39,521.00
Grant Expense	(9,079.00)	(39,521.00)	(30,041.00)	(480.00)	(39,120.00)	(40,001.00)
Miscellaneous	(9,845.00)	(3,800.00)	(637.00)	(1,126.00)	(10,482.00)	(4,926.00)
Appropriations to Mayor & Council of New Castle	tle					
Ordinary	(152,088.00)	(132,951.00)	(531,233.00)	(532,888.00)	(683,321.00)	(665,839.00)
City Services	(37,706.00)	(35,732.00)	3.1	2001	(37,706.00)	(35,732.00)
Special	(2,178.00)	(5,551.00)	(6,755.00)	(5, 158.00)	(8,933.00)	(10,709.00)
Total nonoperating revenues (expenses)	(23,703.00)	(194,421.00)	(469,252.00)	(557,256.00)	(492,955.00)	(751,677.00)
Income before capital contributions	239,860.00	136,227.00	(212,184.00)	(416,575.00)	27,676.00	(280,348.00)
Capital Contributions	*	79	or:	1000	R	ñ
Change in net position	239,860.00	136,227.00	(212,184.00)	(416,575.00)	27,676.00	(280,348.00)
Net position - beginning	6,722,495.00	6,586,268.00	12,091,373.00	12,507,948.00	18,813,868.00	19,094,216.00
Net position - ending	6,962,355.00	6,722,495.00	11,879,189.00	12,091,373.00	18,841,544.00	18,813,868.00

### Municipal Services Commission Capital & Projects Budget to Actual As of March 31, 2024



Project	Total Approved Budget	Materials as of	Remaining Budget as of 3/31/2024	Total Capitalized To Date (1)	Status
Vandyke Village Undergrounding	\$ 886,000.00	\$ 811,783.00	\$ 74,217.00	\$ 1,810,603	In Progress
AMI System - Electric	665,000	623,749	41,251	528,975	Complete
Dobbinsville Relay Replacement	85,000	44,877	40,123		In Progress
Stake Body Truck	90,000	91,640	(1,640)	91,640	Complete
WIAC AMP Grant - MSC Asset Management \$100,000 RK&K Engineering (approved 07-0		100,000	104	*	Complete
AMI System - Water	1,281,000	1,076,704	204,296	1,010,732	Complete
Toyota Pallet Lift	10,500	11,428	(928)	11,428	Complete
T-8 Replacement	150,000	141,790	8,210	141,790	Complete
	\$ 3,267,500.00	\$ 2,901,970.65	\$ 365,529.35		
(1) Includes capitalized labor and equipmen	nt costs.				
Special Appropriatons					
	Donated Labor	Billable	Invoiced	Paid Date	
City & Trustee Projects	& Equipment	Material	Date		

n/a

n/a

8,933.00

City of New Castle - Repairs & Maintenance \$

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov
Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Water Department Commission Meeting Report

April 25, 2024

Prepared by: Jay Guyer on April 17, 2024

### 1. Developer Projects

### A. Riverbend Subdivision

1. WUM Guyer is waiting on a response from Freedom Development to comments on the water jack and bore. Estimates for the water portion of the project bonding will be developed and forwarded when ready. Poore's Propane was on-site April 15<sup>th</sup> to relocate the existing gas main maintaining a minimum of 4ft separation from the water and electric utilities. Freedom Development is moving forward with developing Phase II which is the 3<sup>rd</sup> loop near the clubhouse. Water and Electric will need to be installed for this phase. Several of the new homes under construction are completed or nearing completion, water meters being installed, and services tested.

### B. Deemers Landing and Helm Apartment Complexes

1. The property owner's plumber completed installation of the meters in the helm. An onsite meeting is scheduled for April 17<sup>th</sup> to develop a plan to start installing the registers and change over from the master meter to the individual meters. The plumber is focusing on the Deemer's Landing Apartment Complex preparing each individual unit for a meter.

### C. Minor Subdivision on Arbutus Avenue – 8, 10, 11, 12, 13 Arbutus Avenue

WUS Jaeger received plans for the proposed homes to be constructed and discussed
the project with the developer, Feathers Group, LLC. The developer requested WUS
Jaeger provide an estimate for installing the water service from the main to the curb
stop which he provided. Installation of the water services will be coordinated with
the electric service installation combining excavations were possible. Each unit of
the duplex will be individually metered.

### D. Centerpoint Building 1400 Addition – Crozier Fine Arts Storage Facility

 WUM Guyer returned comments on the plans to Fredrick Ward Associates and has had several conversations with the engineer on the plans. A fire Flow test is scheduled for April 19<sup>th</sup>. MSC will ensure all water main relocation work will be completed in accordance with MSC's Water Technical Specifications.

### E. Riveredge Park – Flats at River Edge Residential Development

1. The Flats of River Edge Residential Development was approved at the April 2<sup>nd</sup> Board of Adjustment meeting. The final project as proposed will consist of 46 single family homes, 26 twin homes, 107 town homes, 451 apartment units, a clubhouse, a restaurant, and retail space. MSC has had preliminary meetings with the developer in reference to the project and water supply.

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov
Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Water Department Commission Meeting Report

**April 25, 2024** 

Prepared by: Jay Guyer on April 17, 2024

### F. New Townhomes – 37 and 39 West 3rd Street

2 new townhomes are currently under construction by on West 3<sup>rd</sup> Street. WUM
Guyer reached out to the Builder CPR Construction to discuss using the existing
water services. The Builder agreed and will coordinate renewing the services from
the curbstop into the houses.

### G. School Lane Pathway / Trail - Frenchtown Road to RT 13

 WUM Guyer received notice of the project Pre-Construction Meeting scheduled for April 23<sup>rd</sup> at 10:00am. WUM Guyer plans to attend the meeting as MSC has water main work to be completed prior to the start of construction. WUM Guyer forwarded the meeting notification to GM Blomquist for distribution to the Trustees.

### 2. MSC Projects

### A. Advanced Metering Infrastructure – American Municipal Power (AMP)

1. MSC, DEMEC, and AMP schedule monthly meetings to discuss the conversion and issues/concerns being encountered that need to be addressed. WUS Jaeger and MSC Water Operators continue working on non-reading meters, ensuring ERT modules are properly installed and troubleshooting in the field using the Field Tools Application on the tablet. Extension cables have been installed on 2 of the ERTs locating them closer to the structure's exterior. WUS Jaeger is working with AMP Support on a solution which appears to be installing an additional Relay in the system.

### B. Cross Connection Control Program - Hydro Corp

Cross Connection Control (CCC) Program –WUM Jaeger and Water Operator
Schlecht identified the unresponsive, non-compliant customers. Operators Schlecht
handed out final notices of non-compliance to 9 customers giving them 30 days to
become compliant or their water service will be terminated. WUM Guyer, WUS
Jaeger, and Operator Schlecht will monitor the 9 customers following up to ensure
they are aware of the compliance deadline as it approaches.

### C. Hewlett, Janvier, and Megginson Avenue Water Main Replacement

R.E. Pierson Construction Company (REP) received the Project Final Walkthrough
punchlist of items completing them on April 9<sup>th</sup>. WUS Jaeger and Operator Granger
walked the site and confirmed the punchlist items were completed. WUM Guyer will
start the process of finalizing the project and making final payment to REP so the
projects can be closed with the DWSRF program.

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov

Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Water Department Commission Meeting Report

**April 25, 2024** 

Prepared by: Jay Guyer on April 17, 2024

### D. School Lane Water Treatment Facility PFAS Treatment System Improvements

WUM Guyer and WUS Jaeger are gathering information for the project and will
contact our Engineer Pennoni Associates to start formal design/engineering and
developing an RFP to advertise the project. GM Blomquist advised he received the
adopted City Resolution approving the loan which will be finalized on May 3<sup>rd</sup> with
an estimated completion date of October 2024. WIAC approved the loan with full
principal forgiveness of \$1,135,920.00.

### E. Lead Service Line Inventory - EPA Revised Lead and Copper Rule -

1. WUM Guyer and WUS Jaeger continue working on gathering existing water service information from the main to 2 feet inside the structure from all resources available. Operator Schlecht is assisting with gathering and entering information into spreadsheets for 120 Water to upload into our inventory database. When the next update is completed WUM Guyer and WUS Jaeger will plan a meeting with our 120 Water project manager do review progress and next steps. MSC's Lead Service Line Inventory is required to be submitted to the ODW by October 16, 2024.

### 3. Operations

### A. Outages

1. There were no planned or unplanned water outages for the month of March 2024. See attached outage report for details.

### B. Reporting

- 1. Calgon Carbon Corporation (CCC) Pilot Study The Study is ongoing collecting and transmitting daily data to CCC. MSC collects bi-weekly PFAS samples delivering them to the STRIDE Lab for testing, evaluation, and comparison. Adam Redding of CCC was on site to meet with WUM Guyer and WUS Jaeger about the Pilot Study data and then visited the site to changeout the media in all 4 columns of the Pilot.
- 2. On March 14, 2023, the US EPA proposed the first national primary drinking water standards for six (6) PFAS compounds as part of their PFAS Strategic Roadmap. On April 10<sup>th</sup>, EPA rolled out the final regulation for the 6 PFAS contaminants including MCLG's and MCL's. WUM Guyer reviewed the final regulation and MSC's current treatment process is removing the 6 contaminants to a Non-Detect Level. WUM Guyer was contacted and interviewed by WHYY reporter Zoe Read on April 11<sup>th</sup>. A portion of the interview was published 1 in an on-line article posted on April 12<sup>th</sup>.

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov
Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Water Department Commission Meeting Report

### **April 25, 2024**

Prepared by: Jay Guyer on April 17, 2024

- 3. Unregulated Contaminant Monitoring Rule 6 (UCMR 6) US EPA will be hosting webinars to start developing the proposed UCMR 6 list of contaminants. WUM Guyer is registered for the first presentation on April 17<sup>th</sup>.
- 4. US EPA East Basin Road Groundwater Superfund Site The next virtual meeting for the group needs to be scheduled. WUM Guyer has no update on this item.
- 5. House Bill 249 Proposed DNREC's Proposed Fee Increases. WUM Guyer has no update on this item but continues following this Bill through the legislative process.
- DRBC Annual Water Audit 2023 WUM Guyer and WUS Jaeger completed revising and updating the DRBC Water Audit Report for 2023. WUM Guyer emailed the final report on March 13<sup>th</sup> to DRBC prior to the March 31<sup>st</sup> deadline.
- 7. DNREC Water Supply Self Sufficiency Declaration WUM Guyer received notification from DNREC on March 7<sup>th</sup> that our triennial Water Supply Self Sufficiency Declaration needs to be revised and submitted by April 12<sup>th</sup>. Water purveyors in Northern New Castle County are required to file their Self Sufficiency Certifications every 3 years with the Water Supply Coordinating Council. WUM Guyer and WUS Jaeger reviewed / updated the water system information used for preparing our certification. The 2024 Self Sufficiency Certification Draft was emailed to DNREC on April 12<sup>th</sup>. The final draft will be prepared for submission pending comments from the DNREC / WRA then submitted by the July 1<sup>st</sup> deadline.

### C. System Repairs and Maintenance

- 1. Riverbend Subdivision Flushed on March 1st and 26th to maintain Chlorine residual.
- 2. Water Operators lead by Operator Granger completed renovation of the Main Office second bathroom including moving the door to the hallway and reconfiguring the plumbing in floor to work with the new door location.
- 3. On March 27<sup>th</sup>, the aluminum security fence along the back side of Frenchtown Road Well was cut and stolen. No damage was observed to the building nor entry into the facility attempted. A police report was filed with NCPD and Water Operators installed a temporary 6ft Chain Link Fence to provide security. WUM Guyer is working on a cost to replace the fence in kind and also evaluating security measures for all water sites including the addition of cameras.

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov
Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Water Department Commission Meeting Report

**April 25, 2024** 

Prepared by: Jay Guyer on April 17, 2024

4. Fire Hydrant Maintenance – Water Operators have installed security discs on fire hydrants in remote areas of our system waring individuals they are for Fire Department Use Only; Unauthorized Use is Considered Theft and will be Prosecuted. Each hydrant will also have an ID Tag installed to identify it as a component of our Asset Management program and as an object in our Arc GIS Pro Mapping system.

### D. Grants - State Revolving Funds - Budgets

 School Lane Water Treatment Facility Natural Gas Generator – WUM Guyer received notification from DEMA that funding for the HMGP was not restored. Our DEMA Rep offered 2 options for MSC to consider. WUM Guyer and WUS Jaeger reviewed the options and will resubmit the application in the Fall of 2024 under the BRIC (Building Resilient Infrastructure and Communities) Grant when it opens.

### E. Equipment

- 1. No equipment issues to report for the month of March.
- 2. New Truck 8 was picked up from Intercon Truck Equipment on April 1<sup>st</sup>. The Truck has been lettered, tools and equipment transferred, and placed into service. Lettering has been removed from the old Truck 8 and it will be advertised for sale.
- WUM Guyer and EUS Bennett are reviewing the Truck 4 specifications in preparation for placing the order. This Truck was approved in the FYE 2025 Capital Budget.

### F. Personnel and Training

1. No personnel issues to report.

### G. Safety

- 1. MSC Water Operators hold daily morning Tailgate Talks discussing jobs / tasks to be performed each day with potential hazards and control measures to be taken.
- 2. The next DEFIT Safety Meeting is scheduled for May 16<sup>th</sup> at the Kent County Emergency Operations Center. MSC attendees to be determined.
- WUM Guyer and WUS Jaeger received the final draft of the Respirator Program from our PMA Group Risk Control Specialist. The final draft will be reviewed and an implementation plan developed.

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov
Office: 302-323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Water Department Commission Meeting Report

**April 25, 2024** 

Prepared by: Jay Guyer on April 17, 2024

### 4. Local, State, and Federal Agencies

### A. WSCC - Water Supply Coordinating Council

1. The next Northern New Castle County Water Providers Check-In Meeting is pending.

### B. WRA - Water Resource Agency

1. WUM Guyer will resume sending weekly pumping demand data to the University of Delaware Water Resource Agency Staff when requested this Spring.

### C. DEWARN - Delaware Water/Wastewater Agency Response Network

- 1. The April 10<sup>th</sup> DEWARN Meeting went well. The national Warn is offering support for WARNS that do not have Web Sites, there were no activations for DEWARN, the Town of Millsboro reached out about membership, EPA is developing Cyber Security Regulations, the Chair for 2024 will be Paul Peris (Tidewater), Vice Chair Jay Guyer (MSC), Secretary Shawn O'Neil (City of Milford).
- 2. The next DEWARN meeting will be scheduled for June.

### D. Water Operator Advisory Council

1. The next Advisory Council meeting is scheduled for April 18<sup>th</sup> in executive session to review the Water Operator Certification Exams for Del Tech.

### E. WIAC - Water Infrastructure Advisory Council

1. The next WIAC meeting is scheduled for June 26<sup>th</sup>.

### **End of Report**

CITY OF NEW CASTLE, DELAWARE 19720-0208

P.O. BOX 208

www.newcastlemsc.com Office: 302 323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### Monthly Water Works Report March 1 - 31, 2024 Prepared By: Jay Guyer on April 17, 2024

Gallons	11,255,100 11,128,528	-126,572	1.1	Reserve Not Used OOS Out of Service XXX Run and No. of Days	Range	1.0 - 4.0 ppm	6.5 - 8.5 on a 0 - 14 Scale	0.60 - 1.00 ppm						
			Percentage Difference	Cross Roads XXX 18	Goal	1.40 ppm	٠,	0.80 ppm	10	10 Absent = 0 Present				
			Pero	School Lane Resting	Ġ	1.4	7.	8.0	. 1	-	51	51	0	24
Adjusted Finished Total Gallons	12,021,904 11,128,528	-893,376	-8.0	Frenchtown Road XXX [3	MSC Average	1.78 ppm		0.80 ppm	# Collected	Kesults	# Received		# of Damages	# Reviewed
FT 300 Raw Total Gallons	12,197,200 11,255,100	-942,100	-8.4	Basin Road Reserve	MSC	1.78	7.4	0.8(	ling	ang Water)	quests	tric Locates)		*
	2023 2024 —	Difference	Percentage Difference	Well(s) in Operation Days Pumped		Average Chlorine Residual	Average pH	Average Fluoride Residual	em Report Routine Bacteria Sampling	(Office of Drinking Water)	Miss Utility Locate Requests	(Water and Electric Locates)		Building Permit Review
Water Production Month	March March		Pe	Well(s) in Days P	Water Quality	Avera		Avera	General Water System Report Routine B					

# Approved 24 # Not Approved 0

(Water Related Conflicts)

CITY OF NEW CASTLE, DELAWARE 19720-0208

P.O. BOX 208

www.newcastlemsc.com

Office: 302 323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

Monthly Water Outages / Interruptions Report

March 1 - 31, 2024

Prepared By: Jay Guyer on April 17, 2024

Planned Outage / Interruptions

Approximate

Duration

Hours / Minutes

Date

No. of

Customers

Location

irs

Comments

No Planned Outages or Interruptions for the Month of March 2024.

Unplanned Outage / Interruptions

Approximate

Duration

Hours / Minutes

Date

Location

Customers

No. of

Comments

No Unplanned Outages or Interruptions for the Month of March 2024.

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov/

Office: 302 323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### ELECTRIC DEPARTMENT COMMISSION REPORT

April 21, 2024

### Prepared by Artie Granger on April 17, 2024

### 1. Developer Projects:

### A. Riverbend Subdivision:

- I. MSC Electric has been notified that the bond is now in place for the electric infrastructure and is waiting for the deposit from the developer for costs to the MSC.
- II. The developer's contractor is ready to begin this work. Once this is complete there will be no limitations on the amount of houses to be built in the next phase.

### B. The Battery

- I. This is a two-building apartment complex with approximately 150 units.
- II. MSC has had initial meetings with the electrical engineer on site to discuss MSC's requirements.

### c. The Flats at River edge

I. There has been no further conversation about this project.

### D. Duplexes on Arbutus

- I. There is a developer who is planning on building 2 5 duplexes on Arbutus Ave. MSC electric has had initial conversations about this project.
- II. MSC Electric has discussed the requirements with the developer. The developer is planning on installing infrastructure for a total of 10 units comprised of 5 duplexes.

### 2. Capital Projects:

### a. Substation Relay Replacement

I. For the Dobbinsville Substation relay replacement, MSC is waiting for Utility Engineers to give us the information to order the replacement relays. MSC has requested that Keystone Engineering begin to work on preparation for the SCADA portion of the work.

### b. Van Dyke Village:

CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov/

Office: 302 323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### **ELECTRIC DEPARTMENT COMMISSION REPORT**

### **April 21, 2024**

### Prepared by Artie Granger on April 17, 2024

- I. MSC has started to locate utilities in preparation of digging in pathway for this next phase.
- II. MSC will begin this phase as weather permits.

### 3. Operations:

- I. Misc. Pole replacements
  - i. MSC is working to get some poles replaced in Washington Park.
  - ii. Verizon has begun to replace some of the poles. MSC has been working with them to get our infrastructure transferred.
- B. MSC Electric Department has received the Certificate of Reliability for 2023.

### 4. Outages:

I. MSC has had one outage since our last commission report. This outage at Jaquette Square and we had about 17 customers out for about 3 hours.

SAIDI	SAIFI (number of	CAIDI	ASAI
(minutes)	interruptions)	(minutes)	(percent)
91.338	1.0533	86.765	99.9826%

II. 4/1/23 - 4/1/24

SAIDI - is the average outage duration for each customer served.

SAIFI - is the average number of interruptions that a customer would experience.

CAIDI - gives the average outage duration that any given customer would experience.

ASAI - is the Average Service Availability Index.

### CITY OF NEW CASTLE, DELAWARE 19720-0208 P.O. BOX 208

http://newcastlemsc.delaware.gov/

Office: 302 323-2330 Utility Building: 302-323-2333 Fax: 302-323-2337

### ELECTRIC DEPARTMENT COMMISSION REPORT

April 21, 2024

Prepared by Artie Granger on April 17, 2024

### 5. Repairs and Maintenance:

### A. Wilmington Road Substation:

I. The electric department has performed the monthly inspections at this location.

### B. Dobbinsville Substation:

I. The electric department has performed the monthly inspections at this location.